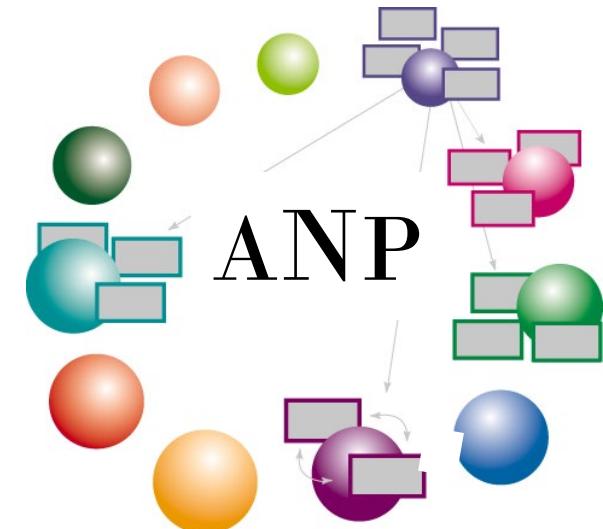


# The Analytic Hierarchy Process

# The Analytic Network Process



Dr. Y. İlker TOPCU

[www.ilkertopcu.net](http://www.ilkertopcu.net)

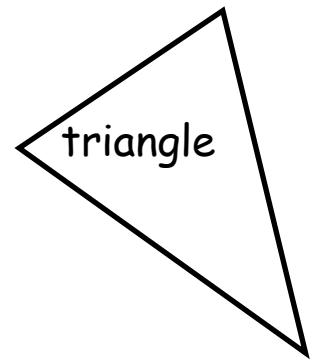
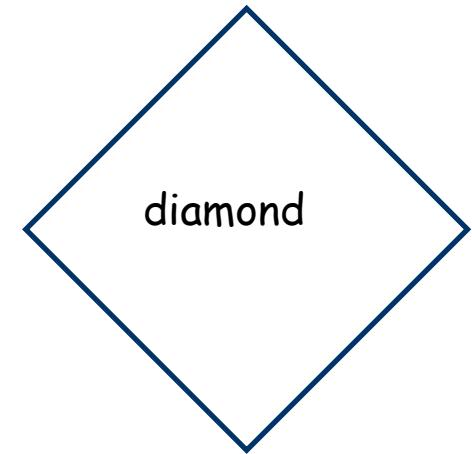
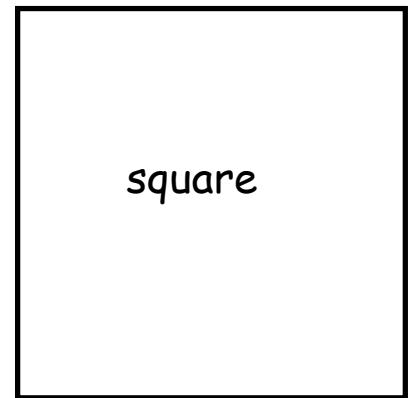
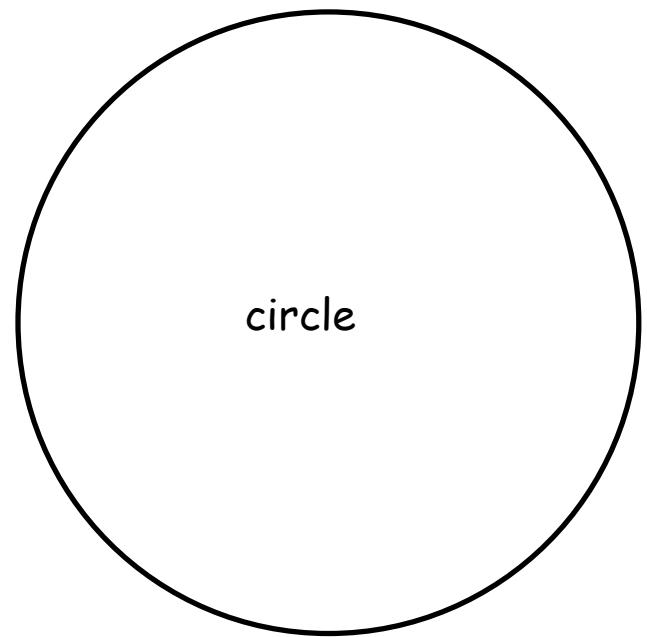
[www.linkedin.com/in/ilker-topcu](http://www.linkedin.com/in/ilker-topcu)

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I would like to acknowledge Prof. T.L. Saaty's "ANP\_Slideshow\_July\_2001.ppt" slides submitted by [www.creativedecisions.net](http://www.creativedecisions.net) which greatly influence these notes...

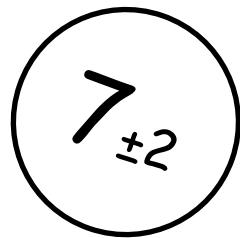


# Cognitive Psychology

People are poor at assimilating large quantities of information on problems

They cope with cognitive overload by employing heuristics that simplify the problem

This can lead to selection of suboptimal alternatives



George A. Miller, in his paper

"The Magical Number Seven, Plus or Minus Two: Some Limits on Our Capacity for Processing Information"

indicated that

the capacity of human short term memory is seven separate items, plus or minus two.

The brain of a regular human can

simultaneously process,  
differentiate, and deal with  
at most 7 factors

for some people this limit can be decreased to 5, for some other people it can be increased to 9

(The Psychological Review, 1956, vol. 63, pp. 81-97)

# Why Hierarchy?

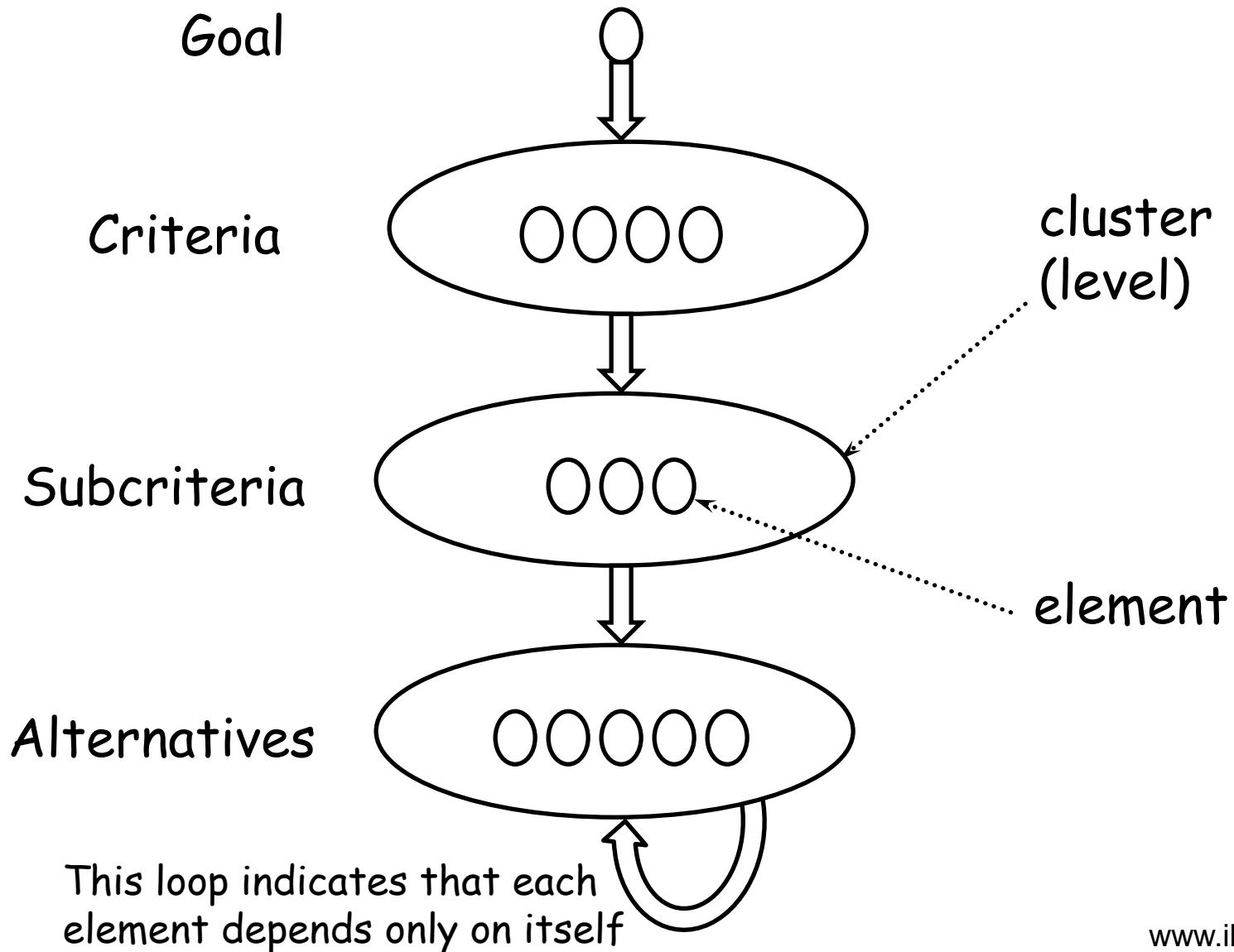
when people faced with a complex problem  
in order to understand the problem better  
they must break down the problem  
into its smaller constituent parts  
and construct a hierarchical model to represent it

# Why Hierarchy?

Decision making problem should be depicted as thoroughly as possible:

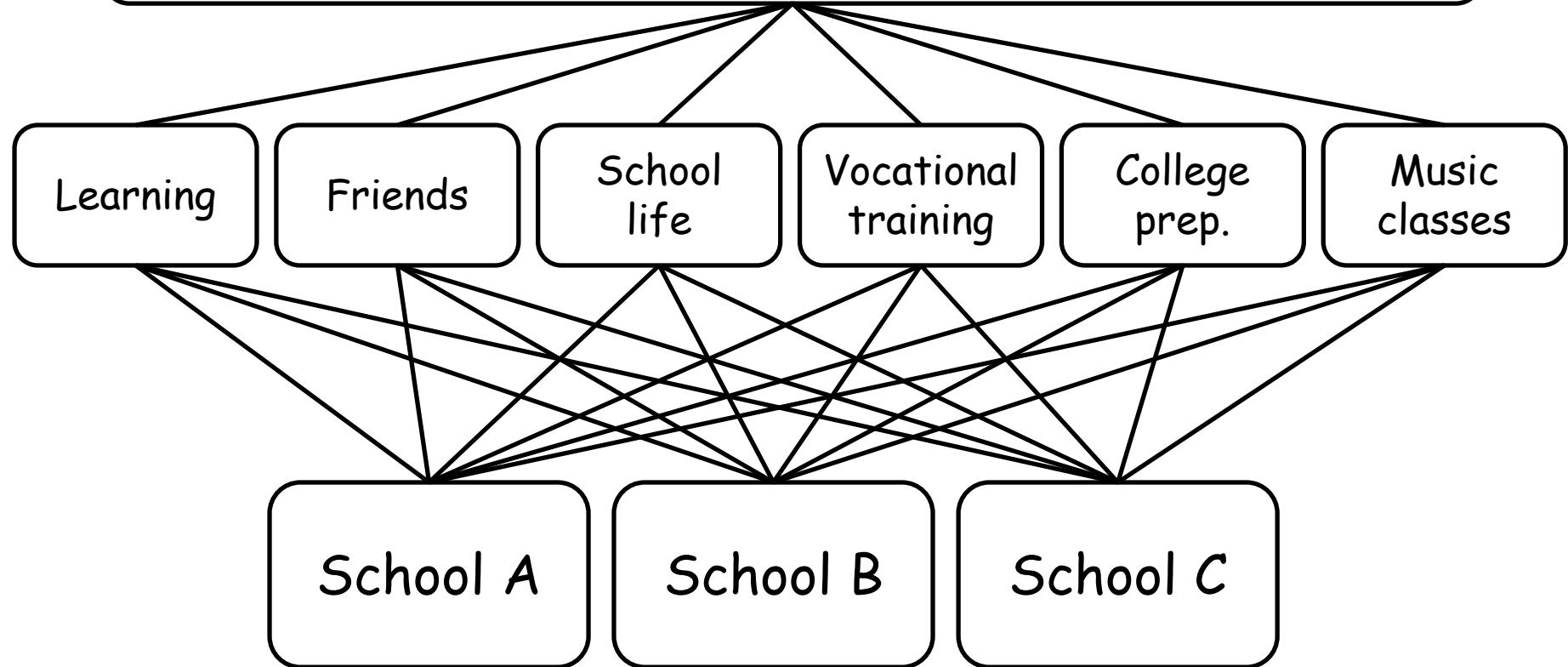
The constructed hierarchy arranging the factors in appropriate levels must include enough relevant detail

# Hierarchy



# School Selection

Selecting the most appropriate school for the kid



# R&D Project Selection

Goal

Future of the Firm

Criteria

Technical

Marketing

Financial

Manufacture

Sub-Criteria

Regulatory Compliance  
Development Cost  
Prob. of Tech. Success  
R&D and Eng. Resources  
Development Time  
Patent Position

Capability to Market  
Market Growth  
Market Share  
Market Potential  
Customer Acceptance

NPV  
Capital Invest  
ROI  
Unit Cost

Capability to Manufacture  
Facility/Equip. Req.  
Safety

Ratings  
(for each  
Sub-  
Criterion)

Outstanding  
Above Average  
Average  
Below Average

p1

p2

p99

# Whom to marry - a compatible spouse

Flexibility

Independence

Growth

Challenge

Commitment

Humor

Intelligence

Psychological

Physical

Socio-cultural

Philosophical

Aesthetic

- Communication & Problem Solving

- Family & Children

- Temper

- Security

- Affection

- Loyalty

- Food

- Shelter

- Sex

- Sociability

- Finance

- Understanding

- World View

- Theology

- Housekeeping

- Sense of Beauty & Intelligence

Case 1

marry

don't marry

Case 2

Campbell

Graham

McGuire

Faucet

# Decision Conferencing

- A tool that brings key experts and stakeholders together to generate a shared understanding of a challenge, create a sense of common purpose, and gain commitment to a way forward
- It is a specific type of group decision-support process for solving strategic decision problems
- DMs or problem owners may meet in the same room or in small groups and discuss each judgment to arrive at a consensus judgment
- Facilitator(s) may help DMs aggregate their judgments through information technologies

# Organized Workshops

## GOVERNANCE

### Provinces and Districts

- **Antalya** 2023 Future Design and Decision Conference (2013)
- **Rize** Future Design and Decision Conference (2005)
- **Kocaeli** Decision Conference (2003)
- **Eskişehir** 2010 Future Design and Decision Conference (2000)
- **Kadıköy** Municipality "Kadıköy in My Mind" Decision Conference (2014)
- **Bodrum** Future Design and Decision Conference (2008)
- **Bakırköy** Future Design Decision Conference (2006)

### Others

- **İPKB** (Istanbul Project Coordination Unit) "Cost Analysis and Evaluation of Retrofitting and Reconstruction Projects" Workshop (2014)
- **İSTKA** (Istanbul Development Agency) Decision Conference (2010)
- **Museum of Topkapı Palace** Decision Conference (2008)

# Organized Workshops

## ASSOCIATIONS & UNIONS

### Organizational Management

- **TÜSİAD** (Turkish Industry & Business Association) Collaborative Decision Conference (2022)
- **DTİK** (World Turkish Business Council) Vision Workshop (2017)
- **DTİK** (World Turkish Business Council) Mission Workshop (2017)
- **TOBB** (The Union of Chambers of Commerce, Industry, Maritime Trade and Commodity Exchanges of Turkey) "Corporation Change" Decision Conference (2011)
- **TOBB** (The Union of Chambers of Commerce, Industry, Maritime Trade and Commodity Exchanges of Turkey) "Evaluation of Policies" Decision Conference (2011)
- **TOBB** (The Union of Chambers of Commerce, Industry, Maritime Trade and Commodity Exchanges of Turkey) Decision Conference (2003)
- **DTO** (Chamber of Shipping) Decision Conference (2003)

# Organized Workshops

## ASSOCIATIONS & UNIONS

### Trade and Services

- İHKİB (İstanbul Apparel Exporters' Association) "Apparel Sector Transformation Vision" Decision Conference (2019)
- İTKİB (Istanbul Textile and Apparel Exporter Association) "Turkish Textile Sector in Global Competition" Decision Conference (2004)
- Improving Turkish **Advertisement Sector** Decision Conference (2003)
- AMPD (Trade Council of Shopping Centers and Retailers) Decision Conference (2003)
- Undersecretariat of Customs - Undersecretariat of Foreign Trade - UND (International Transporters Association) - Turkey Exporters Assembly - Custom Affairs Association "Identifying Efficient Trade Policy and Custom Affairs" Decision Conference (2002)
- Association of Communications Agencies Decision Conference (2002)

# Organized Workshops

## ASSOCIATIONS & UNIONS

### Transportation and Logistics

- **UND** (International Transporters Association) "Future Design for Transportation and Logistics" Decision Conference (2013)
- **Ministry of Transportation - UND** (International Transporters Association) - **TOBB** (The Union of Chambers of Commerce, Industry, Maritime Trade and Commodity Exchanges of Turkey) "Ideal Land Transportation" Future Design Workshop (2003)

### Construction and Housing

- **GYODER** (Association of Real Estate and Real Estate Investment Partnership) "Real Estate Industry" Decision Conference (2017)
- **TMB** (Turkish Contractors Association) Decision Conference (2010)

### Agriculture and Food

- **Food Associations** Workshop (2004)
- **MEYED** (Association of the Industry of Juices and Nectars) Decision Conference (2002)

# Organized Workshops

## ASSOCIATIONS & UNIONS

### Health

- "Improving **Transplantation System**" Decision Conference (2007)
- **Private Health Sector** Decision Conference (2002)
- **İEİS** (Pharmaceutical Manufacturers Association of Turkey) "Identification of Pharmaceutical Industry" Decision Conference (1999)

### Education

- **TÜSİAD** (Turkish Industry & Business Association) "Improving Vocational and Technical Education" Decision Conference (2003)

# Organized Workshops

## CONGLOMERATES

- TEKFEN Strategic Direction Workshop (2017)
- Anadolu Group Strategic Business Options Prioritization Conference (2015)
- Erdemir Group Decision Conference (2014)
- Bozlu Holding Decision Conference (2014)

# Organized Workshops

## CORPORATIONS

### Automotive

- TOFAŞ "Proactive Failure Prevention" Decision Conference (2017)
- BMC "Restructuring Distribution Channels" Decision Conference (2008)
- BMC "Evaluation of Strategic Projects" Decision Conference (2008)
- FIAT Argentina "Product Model Evaluation" Decision Conference (2002)
- FIAT China "Product Model Evaluation" Decision Conference (2002)
- FIAT Egypt "Product Model Evaluation" Decision Conference (2002)
- FIAT India "Product Model Evaluation" Decision Conference (2002)
- FIAT Morocco "Product Model Evaluation" Decision Conference (2002)
- FIAT South Africa "Product Model Evaluation" Decision Conference (2002)
- FIAT Thailand "Product Model Evaluation" Decision Conference (2002)
- FIAT Turkey "Product Model Evaluation" Decision Conference (2002)
- Brisa "ERP Selection" Decision Conference (2000)
- TOFAŞ-FIAT Search and Decision Conferences (1999)

# Organized Workshops

## CORPORATIONS

### Energy

- Milangaz Decision Conference (2023)
- PO (Petrol Ofisi) fuel products distributor "New Station Design" Decision Meeting (2005)

### Chemical Products

- Polisan Kimya Strategy Workshop (2021)
- DYO Paints Factories "Evaluation of Strategic Options" Decision Conference (2011)
- AKSA Acrylic Fiber Corporation "Evaluation of Strategies and Prioritization of Options" Workshop (2008)

### Transportation and Logistics

- BANTAŞ (Cash and Valuables Transfer and Security Services) Hybrid Search and Decision Conference (2022)

### Paper Products

- Viking Pulp and Paper Mill "Evaluation of Strategic Options" Decision Conference (2011)

# Organized Workshops

## CORPORATIONS

### Agriculture and Food

- Çamlı Feed and Farming "Evaluation of Strategic Options" Decision Conference (2011)
- ETİ "Global Delight" Decision Conference (2009)
- Mis Süt Decision Conference (1999)

### E-Business

- Yemek Sepeti (Online Food Delivery and Market Shopping Company) "Market Domination Strategies" Decision Conference (2021)
- E-export Strategy Decision Conference (2015)

### Information Systems

- Datasel Information Systems Decision Conference (2007)

# Organized Workshops

## CORPORATIONS

### Finance

- **Osmanlı Bank** "Rating of Bank Branches" Decision Conference (2000)
- **Osmanlı Bank** "Selection of Bank Branch Rating System" Decision Conference (2000)

### Electronic Appliance

- **Vestel** and Business Partners Decision Conference (2010)

### Tourism

- **Rixos Hotels** Future Design and Decision Conference (2010)

# Organized Workshops

## DEFENSE INDUSTRY

- Turkish Cyber Security Cluster "Selection of Collaboration Models" Decision Conference (2022)
- Turkish Cyber Security Cluster "Prioritization of Projects" Decision Conference (2022)
- Presidency of Defense Industries "Modeling and Simulation Industry" Workshop (2019)
- Presidency of Defense Industries, Department of Cyber Security and Electronic Warfare Systems - TÜBİTAK (The Scientific and Technological Research Council of Turkey) BİLGEİM (Informatics and Information Security Research Center) Cyber Security Institute "Cyber Security Cluster Design" Workshop (2017)

# Organized Workshops

## FOUNDATION MANAGEMENT

- Sabancı Foundation Decision Conference (2016)
- Sabancı Foundation Decision Conference (2007)
- Vehbi Koç Foundation Search and Decision Conferences (1999)

## UNIVERSITIES

- TJU (Turkish Japanese University) "Campus Design" Workshop (2021)
- Atatürk University "New Generation University Design and Transformation Project" Decision Conference (2018)

# Organized Workshops

## LAW SYSTEM

- "Quality in Law System" Decision Conference (1998)

## INTERNATIONAL RELATIONS

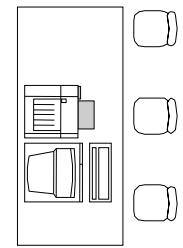
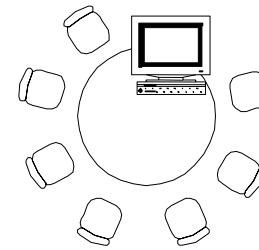
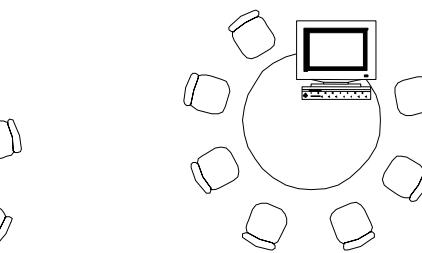
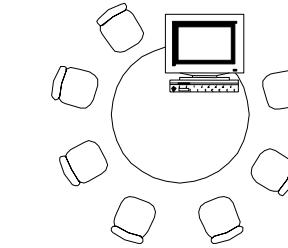
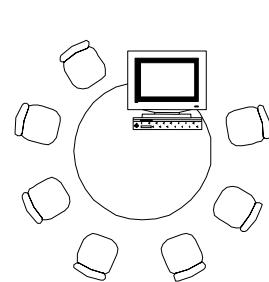
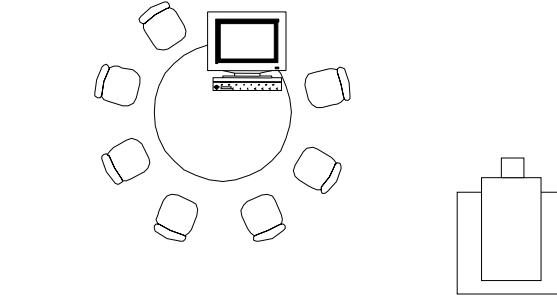
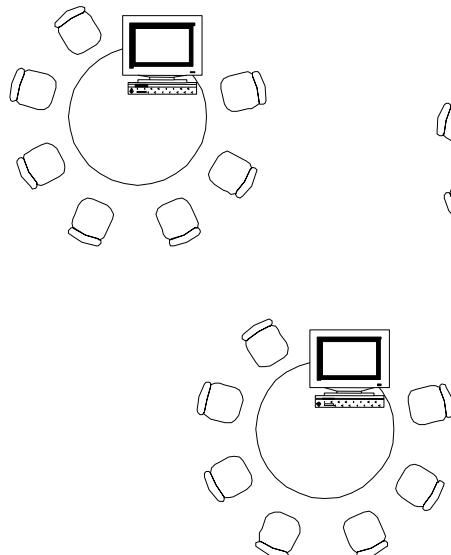
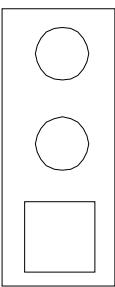
- CATS (Centre for Applied Turkey Studies) Network "Searching for a new formula for collaboration between Turkey and the EU in North Africa" Workshop (2021)

## ENVIRONMENTAL PROTECTION

- TEMA (The Turkish Foundation for Combating Soil Erosion for Reforestation and the Protection of Natural Habitats) Decision Conference (2000)

## SPORTS

- Galatasaray Sports Club Decision Conference (2002)



# CATS Network

## GOAL

Collaboration  
between  
Turkey and  
the EU in  
North Africa  
(Algeria,  
Egypt and  
Morocco)

## CRITERIA

Mutual Benefit

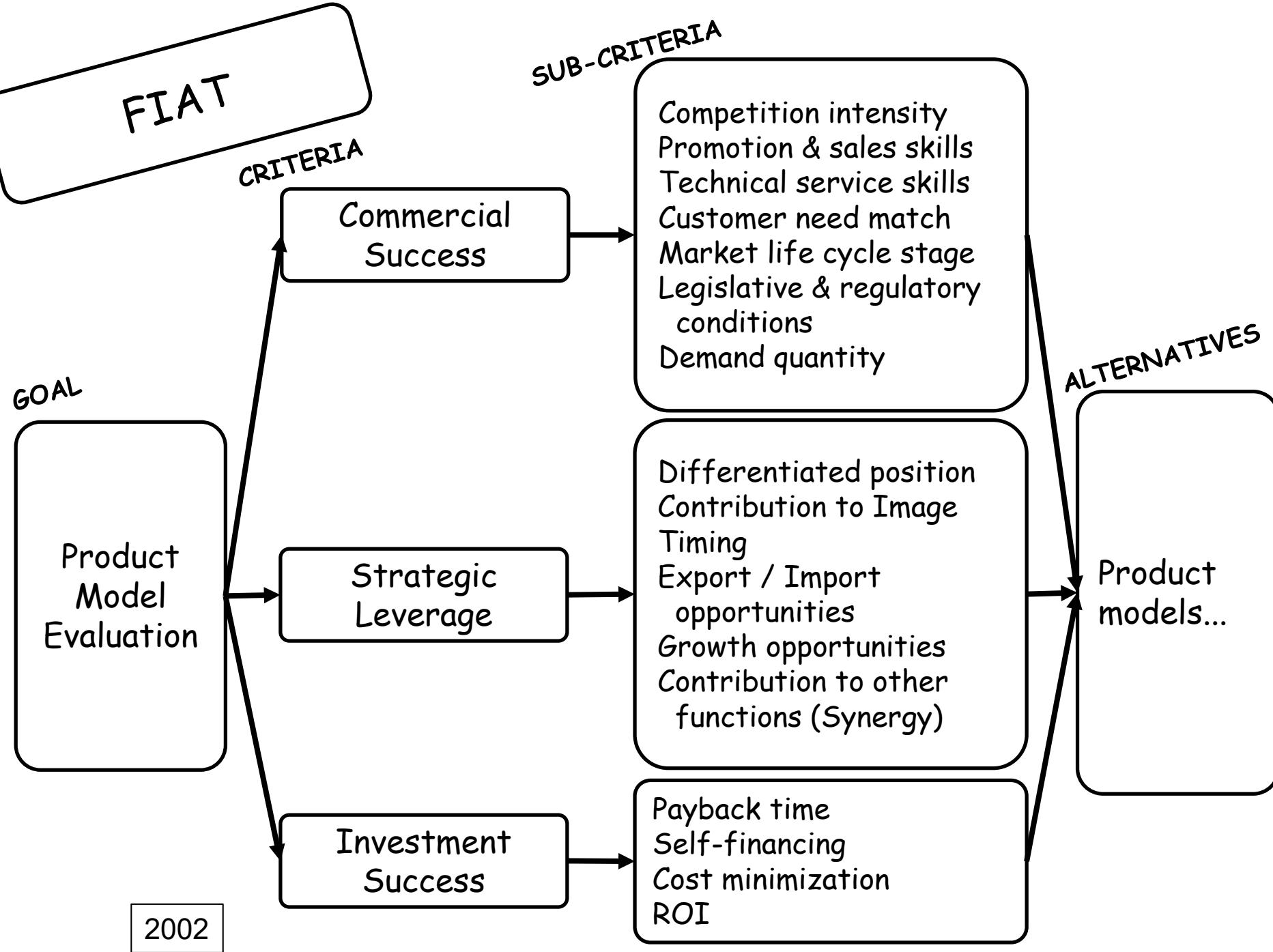
Probability of  
success

Actionability (ease  
of implementation)

Purposefulness

## PROJECTS

1. Cooperation on tourism with a main focus on educative tourism
2. Economic cooperation on construction with a main focus on public infrastructure
3. Cooperation on health with a main focus on post-Covid societies
4. Cooperation on the European Green Deal with a main focus on renewable energy
5. Cooperation on agriculture with a main focus on food security
6. Cooperation on natural resources with a main focus on water management
7. Cooperation on education with a main focus on capacity building
8. Cooperation on migration with a main focus on aid
9. Cooperation on migration with a main focus on border management
10. Military cooperation with a main focus on military equipments
11. Military cooperation with a main focus on capacity building
12. Economic cooperation on textile
13. Cooperation on digitalization with a main focus on e-government
14. Cooperation on financial sector with a main focus on digital banking
15. Cooperation on women's rights
16. Cooperation on good governance with a main focus on local governance



Turkish  
Japanese  
University

GOAL

Designing and  
implementing  
a state-of-  
the-art  
Campus for  
research  
focused  
University of  
Science and  
Technology

CRITERIA

Functionality / Performance  
Sustainability  
TJU culture  
Architectural style  
Uniqueness / Landmark  
Investment  
Time to completion

*The model  
prioritize criteria*

Rixos

GOAL

Becoming a unique and fast growing international luxury hotel brand

CRITERIA

Guest Satisfaction & Loyalty

Profitability

Fast Growth

Brand Value

Agility

Innovation

STRATEGIES

1. Defining "Rixos Experience" and Design Standards
2. Reactivating Rixos Academy
3. Developing a Business Model
4. Developing a Marketing Strategy (Segmentation & Brand Communication)
5. Implementing a Performance Management System
6. Developing a Growth Business Plan
7. Integrating an ERP System
8. Developing an Internal Communication Plan
9. Setting Rixos' Policies & Procedures (Code of Conduct)
10. Designing Organizational Structure - Defining Responsibilities and Standards

# Galatasaray

## GOAL

To be a globally successful, leading, respected, stable organization with a strong administrative and financial structure, having a robust youth academy, and distinguished by its success in football; a brand, institution, and sports club that stands out

## CRITERIA

Sporting success  
Financial success  
Administrative success  
Commercial success  
Human success

## PROJECTS

1. Realize the football stadium project
2. Create brand revenue and diversify by increasing distribution channels
3. Structure amateur branches to be profitable
4. Delegate authority to professionals.
5. Establish a player scouting and selection system
6. Protect brand rights
7. Strengthen the youth football academy
8. Be listed on the Istanbul stock exchange (Initial Public Offering)
- ...
- ...
- ...
21. Reduce the number of board members

# The Analytic Hierarchy Process is

a powerful and understandable methodology that allows groups or individuals to combine qualitative and quantitative factors in decision making process.

a Multi Criteria Decision Making method for complicated and unstructured problems.

an approach that uses a hierarchical model having levels of goal, criteria, possible sub-criteria, and alternatives.

# Priorities: Importance - Preference

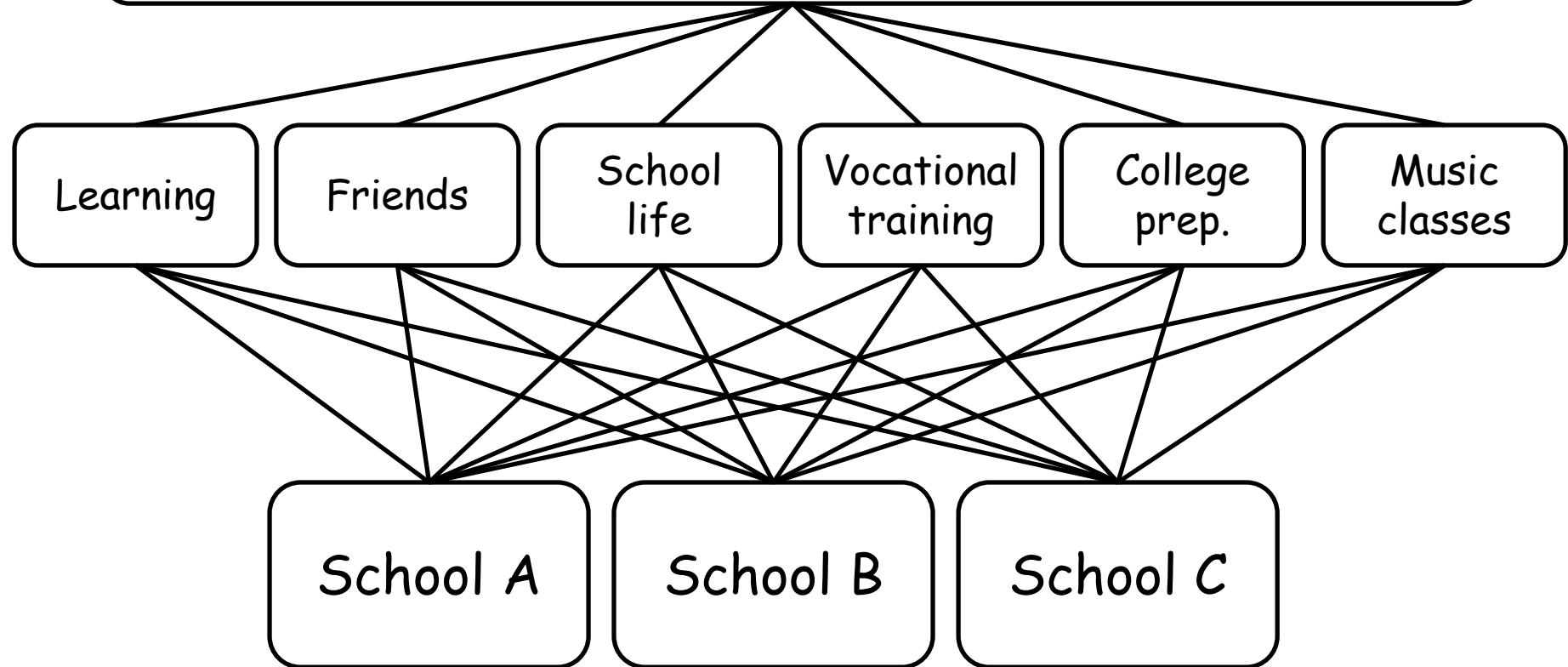
AHP captures priorities from paired comparison judgments of the elements of the decision with respect to each of their parent criteria:

- Paired comparison judgments are arranged in a matrix
- Priorities are derived from the matrix as its principal eigenvector
- It also allows for the measurement of inconsistency in judgment

9	7	5	3	1	Importance of elements are <b>equal</b> Decision maker is indifferent between elements
9	7	5	3	1	First element is <b>moderately</b> more important than second one First element is moderately preferred to second one
9	7	5	3	1	First element is <b>strongly</b> more important than second one First element is strongly preferred to second one
9	7	5	3	1	First element is <b>very strongly</b> more important than second one First element is very strongly preferred to second one
9	7	5	3	1	First element is <b>extremely</b> more important than second one First element is strongly preferred to second one
9	8	7	6	5	Intermediate values
1	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{4}$	$\frac{1}{5}$	Use reciprocals for inverse comparisons Second element is more important than first one Second element is more preferred to first one
	$\frac{1}{6}$	$\frac{1}{7}$	$\frac{1}{8}$	$\frac{1}{9}$	

# School Selection

Selecting the most appropriate school for the kid



# Comparison of criteria w.r.t. goal

	Learning	Friends	School life	Vocational training	College prep.	Music classes	Priorities
Learning	1	4	3	1	3	4	.3047
Friends	1/4	1	7	3	1/5	1	.1486
School life	1/3	1/7	1	1/5	1/5	1/6	.0382
Vocational training	1	1/3	5	1	1	1/3	.1414
College prep.	1/3	5	5	1	1	3	.2208
Music classes	1/4	1	6	3	1/3	1	.1463

# Comparison of schools w.r.t. criteria

Learning

	A	B	C	Priorities
A	1	1/3	1/2	.16
B	3	1	3	.59
C	2	1/3	1	.25

Friends

	A	B	C	Priorities
A	1	1	1	.33
B	1	1	1	.33
C	1	1	1	.33

School life

	A	B	C	Priorities
A	1	5	1	.46
B	1/5	1	1/5	.09
C	1	5	1	.46

Vocational training

	A	B	C	Priorities
A	1	9	7	.75
B	1/9	1	1/5	.06
C	1/7	5	1	.19

College prep.

	A	B	C	Priorities
A	1	1/2	1	.25
B	2	1	2	.50
C	1	1/2	1	.25

Music classes

	A	B	C	Priorities
A	1	6	4	.69
B	1/6	1	1/3	.09
C	1/4	3	1	.22

# Composition and synthesis

Impact of schools on goal

	Learning	Friends	School life	Vocational training	College prep.	Music classes	Composite impact of schools
	.3047	.1486	.0382	.1414	.2208	.1463	
A	.16	.33	.46	.75	.25	.69	.3776
B	.59	.33	.09	.06	.50	.09	.3643
C	.25	.33	.46	.19	.25	.22	.2570

# Composite impact - Global score





Goal	PC	DT	M	CR	TPC
PC	1	?	?	?	?
DT		1	?	?	?
M			1	?	?
CR				1	?
TPC					1



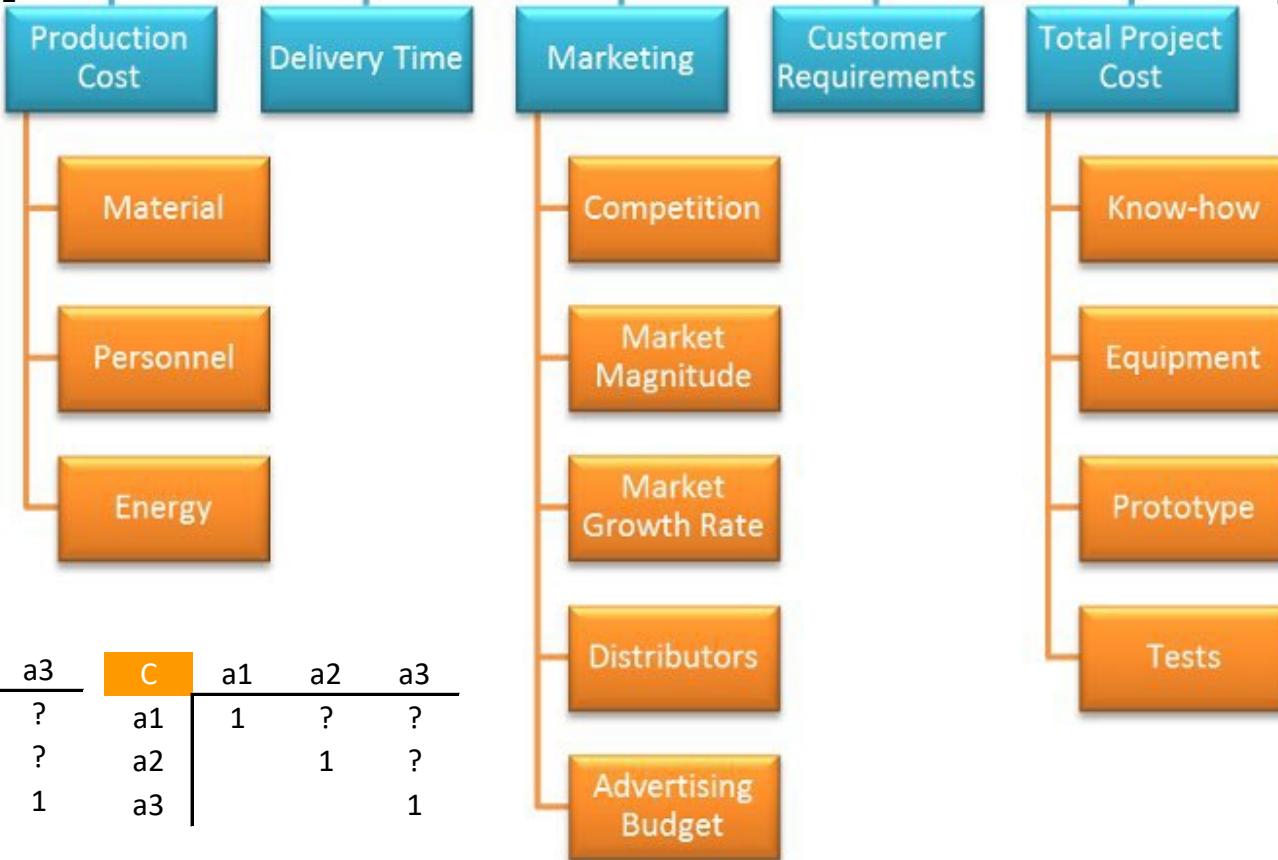
PC	Mat	P	E
Mat	1	?	?
P		1	?
E			1

M	C	MM	MGR	D	AB
C	1	?	?	?	?
MM		1	?	?	?
MGR			1	?	?
D				1	?
AB					1

TPC	K	E	P	T
K	1	?	?	?
E		1	?	?
P			1	?
T				1

DT	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

### Goal: Evaluate Product Ideas



Mat	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

C	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

P	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

MM	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

D	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

K	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

P	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

E	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

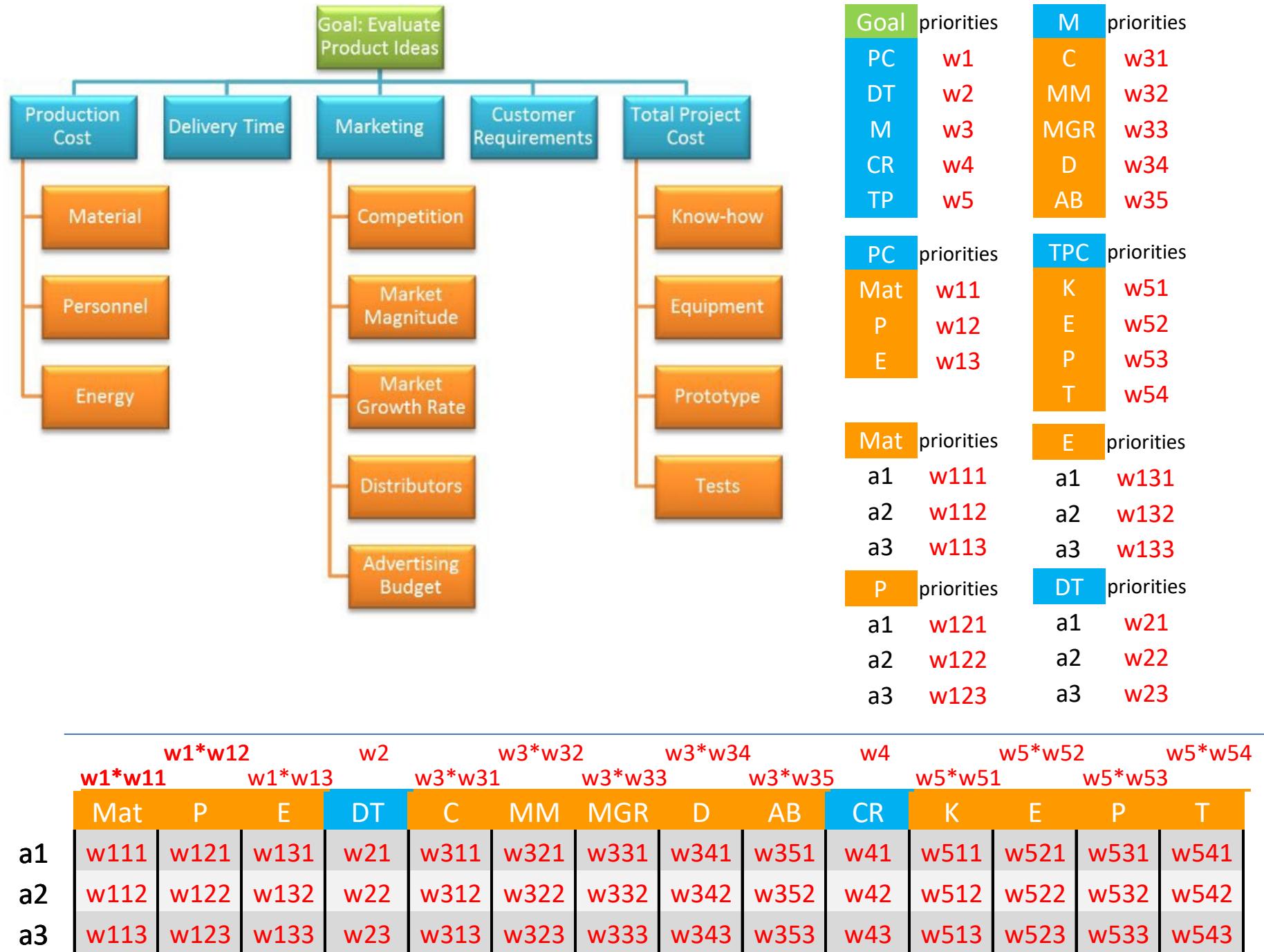
MGR	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

AB	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

E	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

T	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		

CR	a1	a2	a3
a1	1	?	?
a2		1	?
a3	1		





	$w_1 \cdot w_{12}$	$w_1 \cdot w_{13}$	$w_2$	$w_3 \cdot w_{32}$	$w_3 \cdot w_{33}$	$w_3 \cdot w_{34}$	$w_3 \cdot w_{35}$	$w_4$	$w_5 \cdot w_{52}$	$w_5 \cdot w_{53}$	$w_5 \cdot w_{54}$
	$w_1 \cdot w_{11}$	$w_1 \cdot w_{13}$	$w_2$	$w_3 \cdot w_{31}$	$w_3 \cdot w_{33}$	$w_3 \cdot w_{34}$	$w_3 \cdot w_{35}$	$w_4$	$w_5 \cdot w_{51}$	$w_5 \cdot w_{53}$	$w_5 \cdot w_{54}$
Mat	$w_{111}$	$w_{121}$	$w_{131}$	$w_{21}$	$w_{311}$	$w_{321}$	$w_{331}$	$w_{341}$	$w_{351}$	$w_{41}$	$w_{511}$
P	$w_{112}$	$w_{122}$	$w_{132}$	$w_{22}$	$w_{312}$	$w_{322}$	$w_{332}$	$w_{342}$	$w_{352}$	$w_{42}$	$w_{512}$
E	$w_{113}$	$w_{123}$	$w_{133}$	$w_{23}$	$w_{313}$	$w_{323}$	$w_{333}$	$w_{343}$	$w_{353}$	$w_{43}$	$w_{513}$
DT				C	MM	MGR	D	AB	CR	K	E
										P	T

Global score of a1 =  $w_1 \cdot w_{11} \cdot w_{111} + w_1 \cdot w_{12} \cdot w_{121} + w_1 \cdot w_{13} \cdot w_{131} + w_2 \cdot w_{21} + \dots + w_5 \cdot w_{54} \cdot w_{541}$

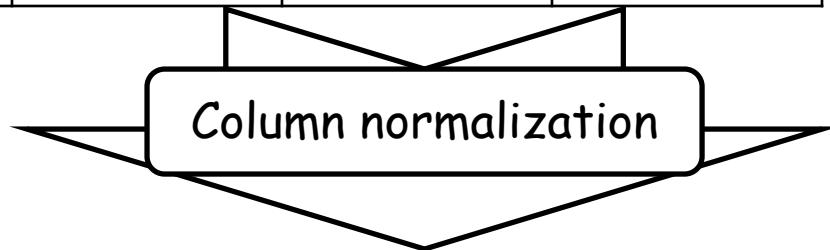
Global score of a2 =  $w_1 \cdot w_{11} \cdot w_{112} + w_1 \cdot w_{12} \cdot w_{122} + w_1 \cdot w_{13} \cdot w_{132} + w_2 \cdot w_{22} + \dots + w_5 \cdot w_{54} \cdot w_{542}$

Global score of a3 =  $w_1 \cdot w_{11} \cdot w_{113} + w_1 \cdot w_{12} \cdot w_{123} + w_1 \cdot w_{13} \cdot w_{133} + w_2 \cdot w_{23} + \dots + w_5 \cdot w_{54} \cdot w_{543}$  [www.ilkertopcu.net](http://www.ilkertopcu.net)

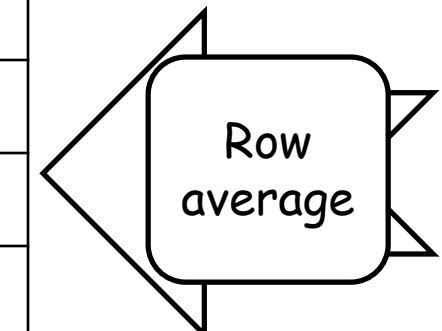
# Eigenvector solution

A	a	b	c
a	1	0.5	3
b	2	1	4
c	0.3333	0.25	1
Sum	3.3333	1.75	8

Use this method for  
paper-and-pencil  
solutions



x/sum	a	b	c	w
a	.3000	.2857	.3750	.3202
b	.6000	.5714	.5000	.5571
c	.1000	.1429	.1250	.1226
	1	1	1	



# Eigenvector calculation (Method I)

Calculate row averages, then normalize the average values.

**OR** Calculate the sum of each row, then normalize the sums.

1	5	6	7	19	0.5111
1/5	1	4	6	11.2	0.3013
1/6	1/4	1	4	5.42	0.1457
1/7	1/6	1/4	1	<u>1.56</u>	0.0419
				37.18	

# Eigenvector calculation (Method II)

Calculate the sum of each column, invert the summations  
(1/sum of the column), then normalize inverse values

1	5	6	7		1/1.51	0.66	0.6881
1/5	1	4	6		1/6.42	0.16	0.1619
1/6	1/4	1	4		1/11.3	0.09	0.0923
1/7	1/6	1/4	1		1/18	0.06	0.0577
1.51	6.42	11.3	18			0.96	

# Eigenvector calculation (Method III)

Normalize each column, then calculate row averages of normalized matrix

1	5	6	7	0.66	0.78	0.53	0.39	0.5910
1/5	1	4	6	0.13	0.16	0.36	0.33	0.2443
1/6	1/4	1	4	0.11	0.04	0.09	0.22	0.1151
1/7	1/6	1/4	1	0.09	0.03	0.02	0.06	0.0496
1.51	6.42	11.3	18					

*Use this method for paper-and-pencil solutions*

# Eigenvector calculation (Method IV)

Calculate geometric mean of each row, then normalize geometric mean values.

1	5	6	7	3.8068	0.6136
1/5	1	4	6	1.4802	0.2386
1/6	1/4	1	4	0.6389	0.1030
1/7	1/6	1/4	1	0.2778	0.0448
				<hr/>	6.2036

# Eigenvector calculation (Method V)

Raise the pairwise comparison matrix to a sufficiently large power.

Calculate row averages of the new matrix, then normalize the average values (utilize method I).

Repeat this step for a larger power of the matrix.

If values of the eigenvectors are converged, stop; otherwise continue with a larger power

# Eigenvector calculation (Method V)

A <sup>2</sup>	4.00	12.67	33.75	68.00	118.42	0.6247
	1.92	4.00	10.70	29.40	46.02	0.2428
	0.95	2.00	4.00	10.67	17.62	0.0930
	0.36	1.11	2.02	4.00	7.49	0.0395
A <sup>4</sup>					189.56	
	97.12	244.32	543.15	1276.40	2160.99	0.6180
	36.21	94.41	210.03	480.15	820.80	0.2347
	15.33	39.93	91.21	209.06	355.54	0.1017
	6.95	17.50	40.24	94.75	159.45	0.0456
					3496.78	

# Eigenvector calculation (Method V)

A <sup>6</sup>	1837.505	4710.734	10647.84	24686.44	41882.52	0.6187
	700.1895	1789.385	4044.129	9398.821	15932.52	0.2354
	300.65	768.4613	1732.738	4025.894	6827.748	0.1009
	134.0778	343.743	774.6437	1795.547	<u>3048.012</u>	0.0450
A <sup>8</sup>					67690.8	
	35483.48	90818.56	204972.7	475768.6	807043.3	0.6187
	13494.66	34548.67	77975.75	180953.4	306972.5	0.2353
	5787.54	14816.84	33448.23	77623.39	131676	0.1009
	2584.887	6615.85	14935.6	34668.39	<u>58804.73</u>	0.0451
					1304497	

I	II	III	IV	V
0.5111	0.6881	0.5910	0.6136	0.6187
0.3013	0.1619	0.2443	0.2386	0.2353
0.1457	0.0923	0.1151	0.1030	0.1009
0.0419	0.0577	0.0496	0.0448	0.0451

# Consistency

w	.3202	.9667	$\frac{Aw}{w}$	3.0186
	.5571	Aw	1.6881	3.0300
	.1226		.3687	3.0065
				$\overline{3.0183} \lambda_{\max}$

average →

n	RI
3	0.52
4	0.89
5	1.11
6	1.25
7	1.35
8	1.40
9	1.45

$$CI = \frac{\lambda_{\max} - n}{n - 1} = 0.0092$$

Consistency index

$$RI = \frac{SEE}{TABLE} = 0.52$$

Random consistency index

$$CR = \frac{CI}{RI} = 1.76\%$$

Consistency ratio

# Group Decision Making

- Consensus judgment
- Aggregating individual opinion: *Geometric Mean*

# Group Decision Making

MOTHER: "Learning" is strongly more important than "Friends"

	Learning	Friends	School life	Vocational training	College prep.	Music classes	Priorities
Learning	1	5					
Friends		1					
School life			1				
Vocational training				1			
College prep.					1		
Music classes						1	

FATHER: "Friends" is strongly more important than "Learning"

	Learning	Friends	School life	Vocational training	College prep.	Music classes	Priorities
Learning	1	1/5					
Friends		1					
School life			1				
Vocational training					1		
College prep.						1	
Music classes							1

# Group Decision Making

MOTHER: "Learning" is strongly more important than "Friends"

FATHER: "Friends" is strongly more important than "Learning"

	Learning	Friends
Learning	1	5
Friends	1/5	1

	Learning	Friends
Learning	1	X
Friends	1/X	1

	Learning	Friends
Learning	1	1/5
Friends	5	1

Use arithmetic mean to combine decisions?

NO

$$X = (5+0.2)/2 = 2.6 \neq 1$$
$$1/X = (0.2+5)/2 = 2.6 \neq 1/2.6$$

Use geometric mean to combine decisions?

YES

$$X = \sqrt{5 \times 0.2} = 1$$
$$1/X = \sqrt{0.2 \times 5} = 1$$

# Group Decision Making

DM1

very strongly (7)

	A	B
A	1	X
B	1/X	1

DM2

moderately (3)

Use arithmetic mean to combine decisions?



$$X = (7+3)/2 = 5$$

$$1/X = (1/7 + 1/3)/2 = 0.24 \neq 1/5$$

Use geometric mean to combine decisions?



$$X = \sqrt{7*3} = 4.58$$

$$1/X = \sqrt{(1/7 * 1/3)} = 0.22 = 1/4.58$$

# R&D Project Selection (Rating)

Goal

Future of the Firm

Criteria

Technical

Marketing

Financial

Manufacture

Sub-Criteria

Regulatory Compliance  
Development Cost  
Prob. of Tech. Success  
R&D and Eng. Resources  
Development Time  
Patent Position

Capability to Market  
Market Growth  
Market Share  
Market Potential  
Customer Acceptance

NPV  
Capital Invest  
ROI  
Unit Cost

Capability to Manufacture  
Facility/Equip. Req.  
Safety

Ratings  
(for each  
Sub-  
Criterion)

Outstanding  
Above Average  
Average  
Below Average

Outstanding  
Above Average  
Average  
Below Average

Outstanding  
Above Average  
Average  
Below Average

Outstanding  
Above Average  
Average  
Below Average

p1

p2

p99

# CRITERIA PRIORITIZATION

## Pairwise Comparisons

**PROJECT RATING**  
What is the contribution / impact  
of a project on a criterion?

Contribution of Project on Criterion	
Very high	1
High	0.8
Average	0.6
Low	0.4
Very low	0.2
No impact	0

Project	Total Points	Difference
7	0.888	
9	0.831	5.7
3	0.816	1.5
5	0.815	0.1
4	0.782	3.3
1	0.722	6.0
10	0.693	2.9
6	0.678	1.5
8	0.652	2.6
2	0.590	6.2

1. Select predetermined number of projects; e.g. 3
2. Select projects getting total points higher than a predetermined threshold; e.g. 0.7
3. Find a breakpoint, select projects getting total points higher than that breakpoint; *depends on results*

# AHP Rating

## Evaluating Employees for Raises

### Dependability **15.50%**

Outstanding	1
Very good	.58
Good	.33
Average	.10
Unsatisfactory	.06

### Education **24.00%**

Doctorate	1
Masters	.42
Bachelors	.19
High school	.08

### Experience **13.80%**

> 15 years	1
6 - 15 years	.41
3 - 5 years	.16
< 3 years	.07

### Attitude **17.20%**

Enthused	1
Very good	.53
Good	.29
Average	.16
Bad	.06

### Leadership **29.50%**

Good	1
Average	.44
Bad	.08

# AHP Rating

## Evaluating Employees for Raises

Candidate	Dependability 15.50%	Education 24.00%	Experience 13.80%	Attitude 17.20%	Leadership 29.50%
1	Outstanding	Doctorate	> 15 years	Enthused	Good
2	Average	Masters	< 3 years	Enthused	Good
3	Good	Bachelors	> 15 years	Very good	Bad
4	Good	Masters	3 - 5 years	Very good	Good
5	Average	Bachelors	3 - 5 years	Good	Average
6	Outstanding	Masters	< 3 years	Very good	Average
7	Outstanding	Bachelors	6 - 15 years	Good	Average
8	Very good	Masters	6 - 15 years	Average	Good
9	Outstanding	Masters	3 - 5 years	Very good	Average
10	Very good	Doctorate	6 - 15 years	Good	Average
11	Unsatisfactory	Bachelors	6 - 15 years	Good	Average
12	Very good	Bachelors	3 - 5 years	Enthused	Good
13	Good	Doctorate	> 15 years	Enthused	Good
14	Good	High school	3 - 5 years	Very good	Average
15	Outstanding	Doctorate	< 3 years	Very good	Average

# AHP Rating

## Evaluating Employees for Raises

Candidate	Dependability 15.50%	Education 24.00%	Experience 13.80%	Attitude 17.20%	Leadership 29.50%	Total Points
1	1	1	1	1	1	1
2	.10	.42	.07	1	1	.59
3	.33	.19	1	.53	.08	.35
4	.33	.42	.16	.53	1	.56
5	.10	.19	.16	.29	.44	.26
6	1	.42	.07	.53	.44	.49
7	1	.19	.41	.29	.44	.44
8	.58	.42	.41	.16	1	.57
9	1	.42	.16	.53	.44	.50
10	.58	1	.41	.29	.44	.57
11	.06	.19	.41	.29	.44	.29
12	.58	.19	.16	1	1	.62
13	.33	1	1	1	1	.90
14	.33	.08	.16	.53	.44	.32
15	1	1	.07	.53	.44	.62

# AHP Rating

## Evaluating Employees for Raises

Candidate	Total Points
1	1
13	.90
12, 15	.62
2	.59
8, 10	.57
4	.56
9	.50
6	.49
7	.44
3	.35
14	.32
11	.29
5	.26

# Why Network?

In a hierarchy, alternatives affect (depend on) the criteria, criteria affect goal

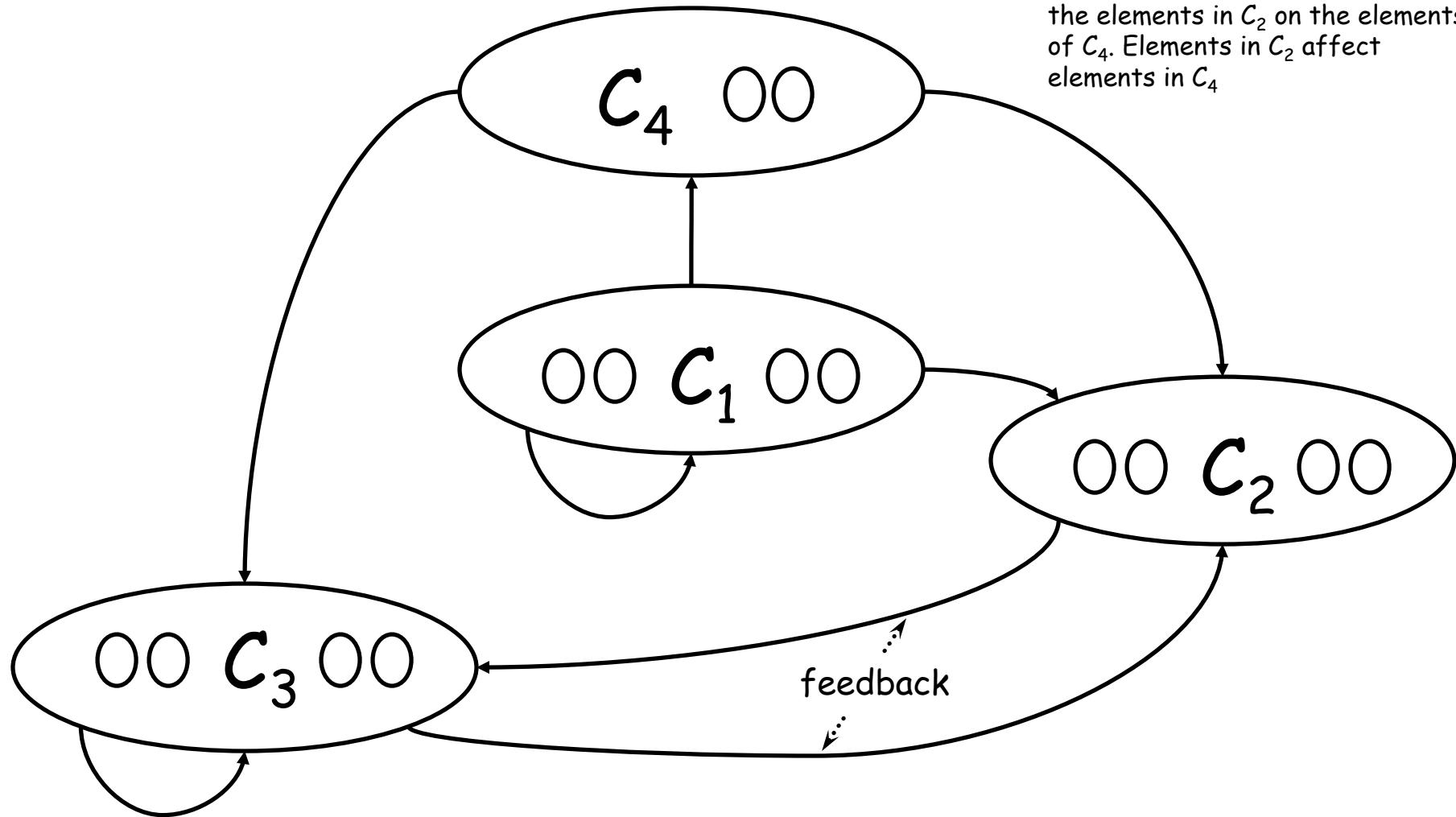
It is assumed that

- criteria do not affect alternatives
- criteria do not depend on each other
- alternatives do not depend on each other

In complex decisions, there may be dependence and feedback

Network model with dependence and feedback improves the priorities derived from judgments and makes prediction much more accurate

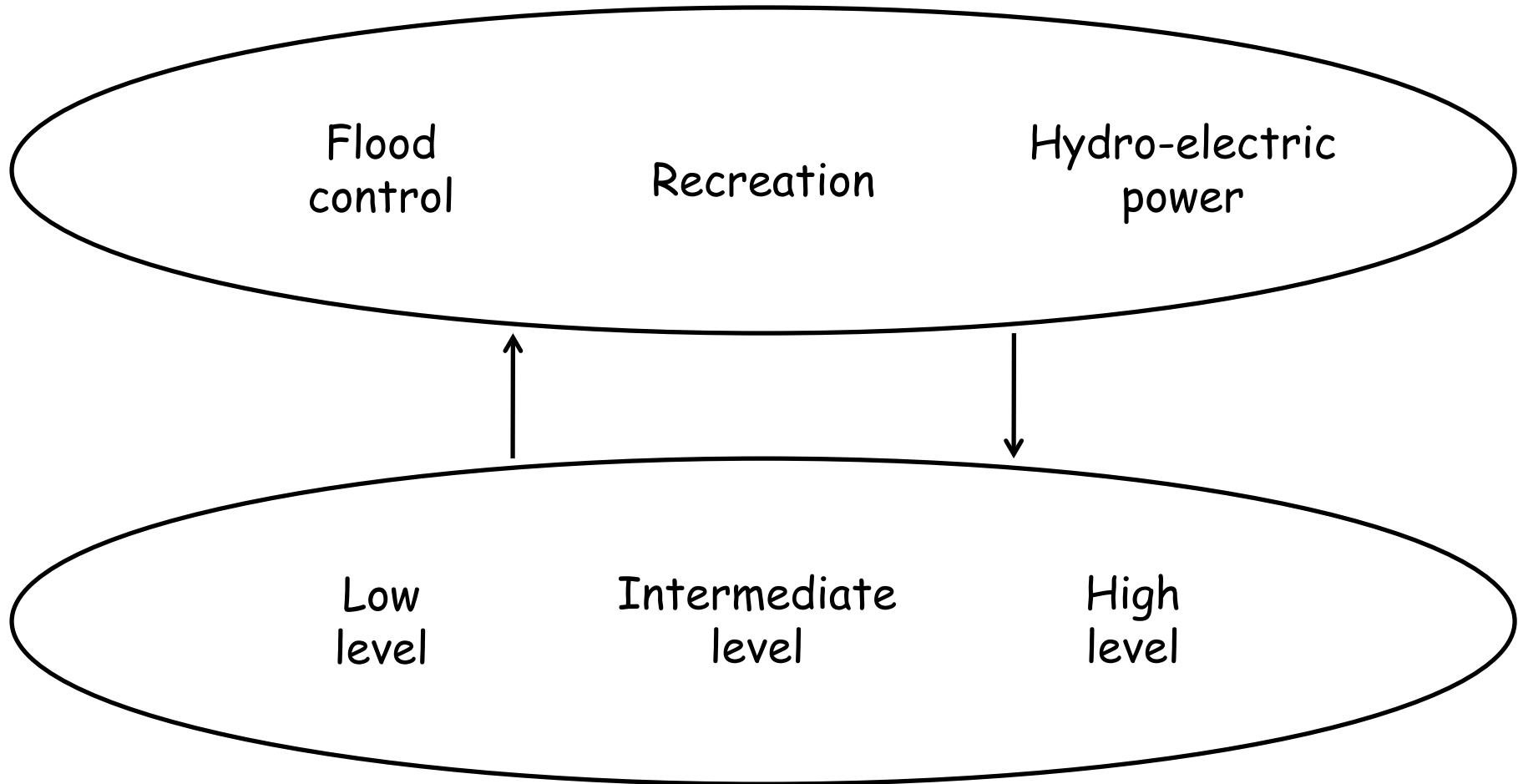
# Network



Loop in a cluster indicates **inner dependence** of the elements in that cluster.  
Elements affect other elements of the same cluster

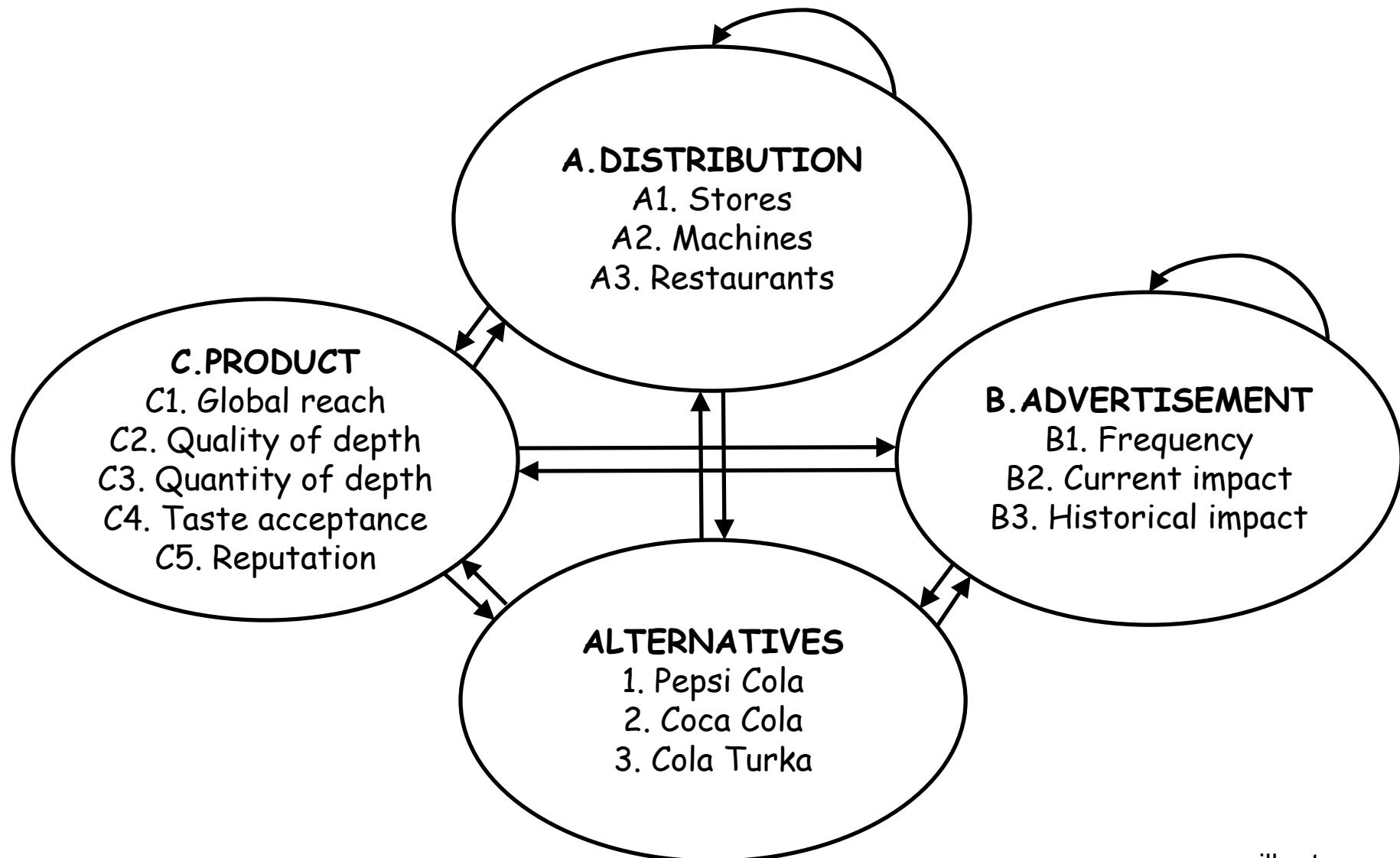
Arc from cluster  $C_4$  to  $C_2$  indicates **outer dependence** of the elements in  $C_2$  on the elements of  $C_4$ . Elements in  $C_2$  affect elements in  $C_4$

# Management of a Water Reservoir

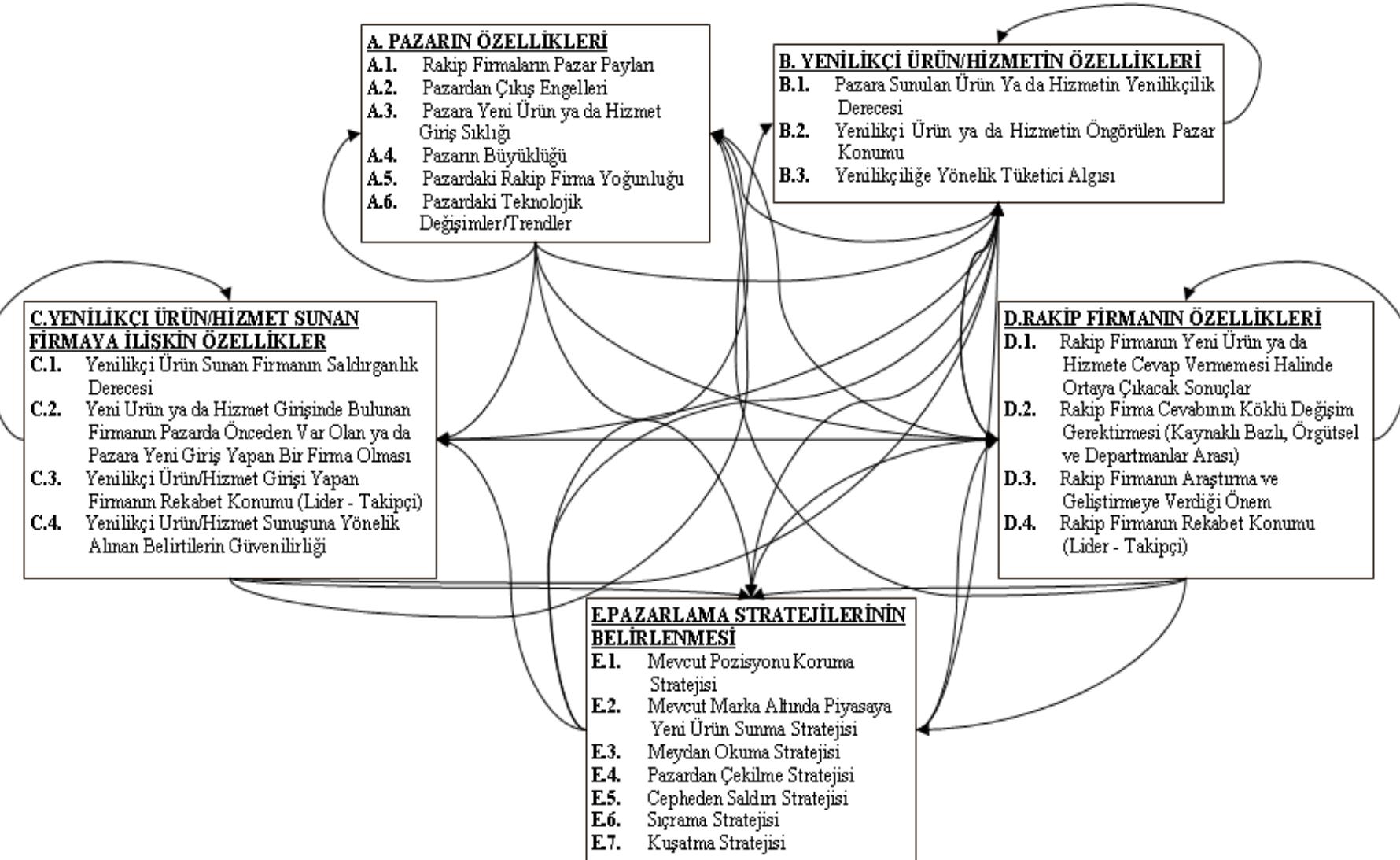


A Feedback System with Two Components

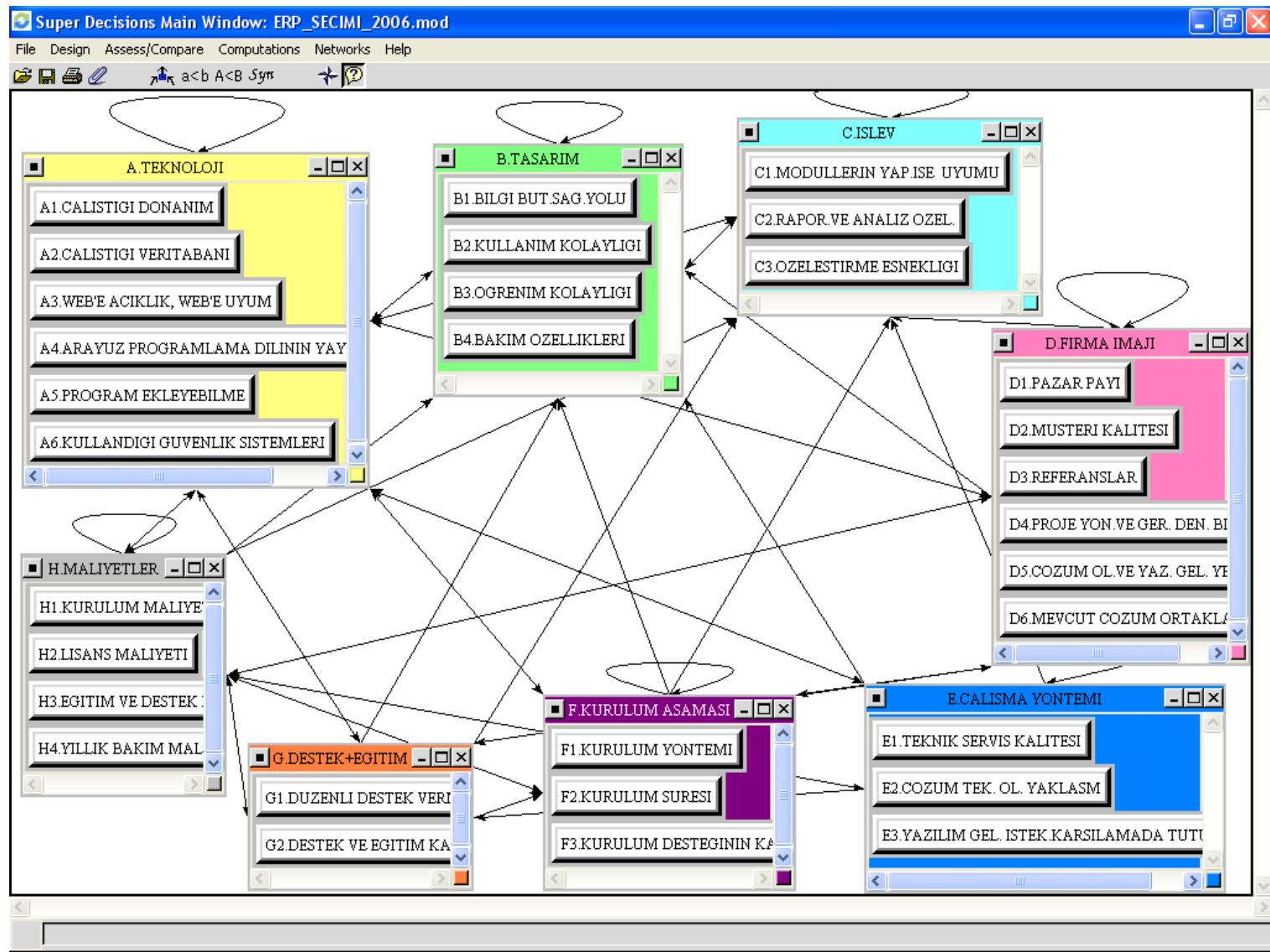
# Cola Industry



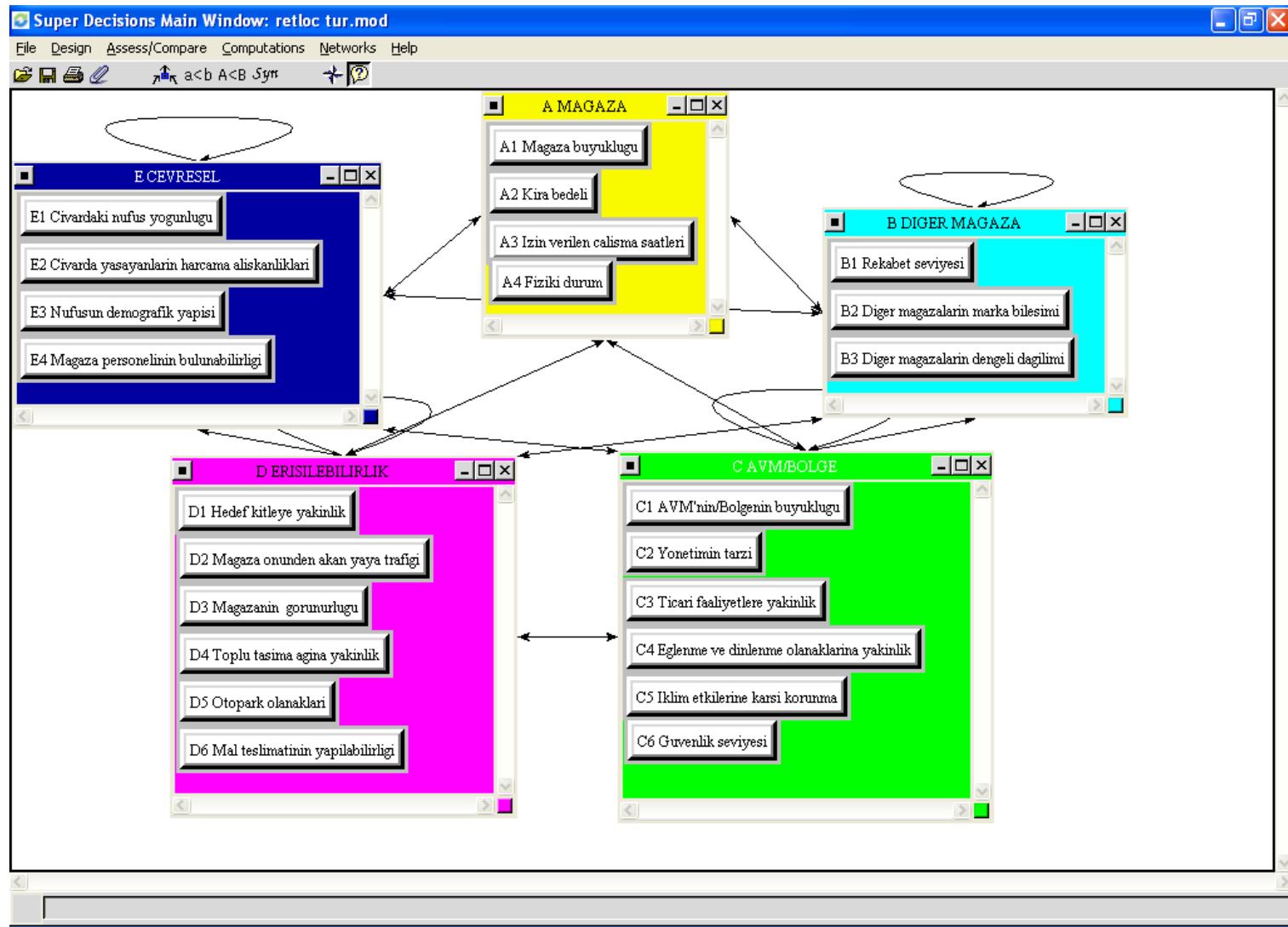
# Reaction of Competitor Companies to Innovative Product/Service



# ERP Selection



# Retail Location Selection



# Organic Farming

## A. ÜRÜN GRUBU

- A1- Ekolojik sebze/meyve
- A2- Ekolojik bakliyat
- A3- Ekolojik kuruyemiş
- A4- Ekolojik bal/reçel
- A5- Ekolojik et ve et ürünlerleri
- A6- Ekolojik sıvı yağ
- A6- Ekolojik süt ve süt ürünleri

## B. ÜRÜN ÖZELLİKLERİ

- B1- Yapay ilaç ve yapay gübre kullanılmadan üretilen ürün
- B2- Kontrollü ve sertifikalı ürün
- B3- Ekolojik dengeyi korumaya yönelik (çevre dostu) ürün
- B4- Ürün miktarı yerine ürün kalitesi esas alınarak üretilen ürün

## C. ÜRÜN DAĞITIM KANALI

- C1- Süpermarket/Hipermarket
- C2- Ekolojik ürün mağazaları
- C3- Pazar/Manav
- C4- Doğrudan satış (Internet, telefon yoluyla)
- C5- Üretim yerinde satış noktaları
- C6- Şarküteri

## D. İLETİŞİM KANALI

- D1- TV
- D2- Radyo
- D3- Gazete/Popüler dergiler
- D4- Sektörlere özel dergi
- D5- Broşür
- D6- Alternatif kanallar (açık hava, araç üstü, vb. farklı medya kullanımı)
- D7- Ağızdan ağıza (tüketicilerin birbirlerine tanıtması, anlatması)
- D8- Internet

## E. PROJELER/EYLEMLER

- E1- Ekolojik ürünler hakkında etkin tanıtım yapılması
- E2- Genç nesli hedef alan eğitim ve bilgilendirme çalışmalarının yapılması
- E3- Sivil toplum örgütleri ve diğer ilgili kurumlar ile işbirliği yapılması
- E4- Talebi arttırmaya yönelik promosyon stratejilerinin geliştirilmesi ve uygulanması
- E5- Gıda mühendislerinin sektördeki rolünün artırılması
- E6- Çiftçiler ile iletişim ve işbirliğinin sağlanması ve çiftçiye mali destek verilmesi
- E7- Ekolojik gıdaların yeme içme platformuna yayılmasına yönelik çalışmaların yapılması

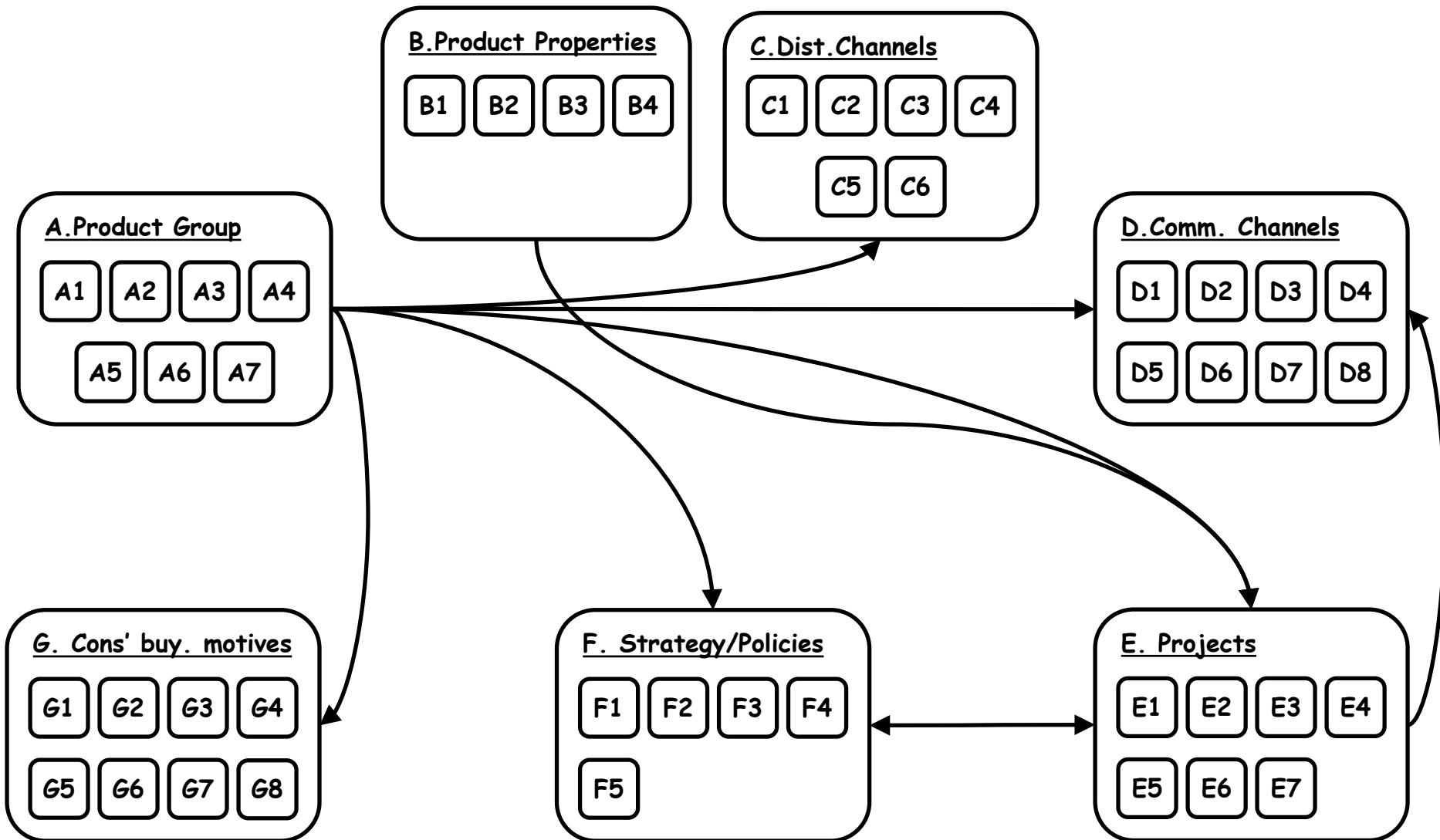
## F. STRATEJİ/POLİTİKA

- F1- Tüketicilerin ekolojik ürünler hakkında bilinçlendirilmesi
- F2- Ekolojik ürünlerle duyulan güvenin artırılması
- F3- Ekolojik ürünlerin fiyatlandırmasında indirim yapılması
- F4- Tüketiceye ekolojik ürün çeşitliliğinin sunulması
- F5- Tüketicilerin ekolojik produktelere erişiminin kolaylaştırılması

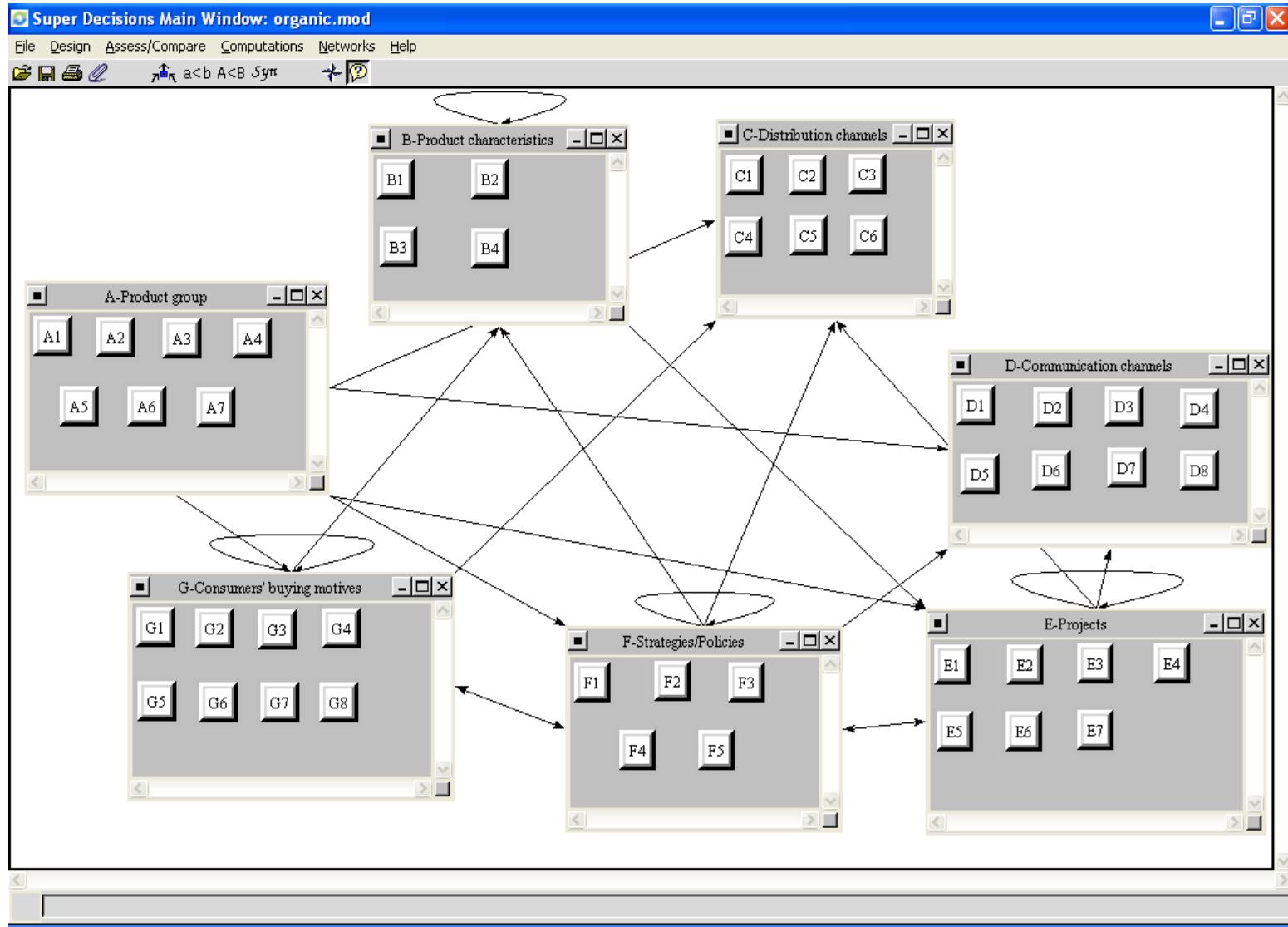
## G. SATIN ALMAYA İLİŞKİN TUTUMLAR

- G1- Ekolojik ürünlerin daha sağlıklı olduğu düşüncesi
- G2- Ekolojik ürünlerin daha lezzetli olduğu düşüncesi
- G3- Ekolojik ürünlerin besin değerinin daha yüksek olduğu düşüncesi
- G4- Ekolojik ürünlerin katkı maddesi içermediği düşüncesi
- G5- Ekolojik ürünlerin tüketicinin mevcut sağlık problemlerine fayda sağlayacağı düşüncesi
- G6- Ekolojik ürünlerin çevre dostu ürünü olduğu düşüncesi
- G7- Aile/çocukların sağlığına önem verilmesi
- G8- Geçmişe duyulan özlemin tatmin edileceği düşüncesi

# Organic Farming



# Organic Farming



# The Analytic Network Process is

a methodology that allows groups or individuals to deal with the interconnections (dependence and feedback) between factors of complex structure in decision making process

a Multi Criteria Decision Making method for complicated and unstructured problems

an approach that uses a network model having clusters of elements (criteria and alternatives)

# Pairwise Comparison Questions

"of the sub-elements, which one influences the parent element more and how much more?"

or

"of the dependent factors, which one influences the common factor more and how much more?"

# Supermatrix

Each element is represented at one row and one respective column

The computed eigenvector of the sub-elements with respect to their parent element is placed to the column representing the parent element and the rows representing the sub-elements.

# Weighted Supermatrix

If the column sum of any column in the composed supermatrix is greater than 1 (i.e. there are more than one eigenvector), the eigenvectors are weighted by the corresponding cluster importance:

- when all clusters are *equally important*, that column will be just normalized, i.e. the eigenvectors are multiplied by  $1/n$  ( $n$  is the number of eigenvectors at that column)
- when the clusters are *not equally important*, cluster comparisons are made to reveal importance of clusters

Such a supermatrix for which column sums of each column are 1 (i.e. the matrix is column stochastic) is called as weighted supermatrix

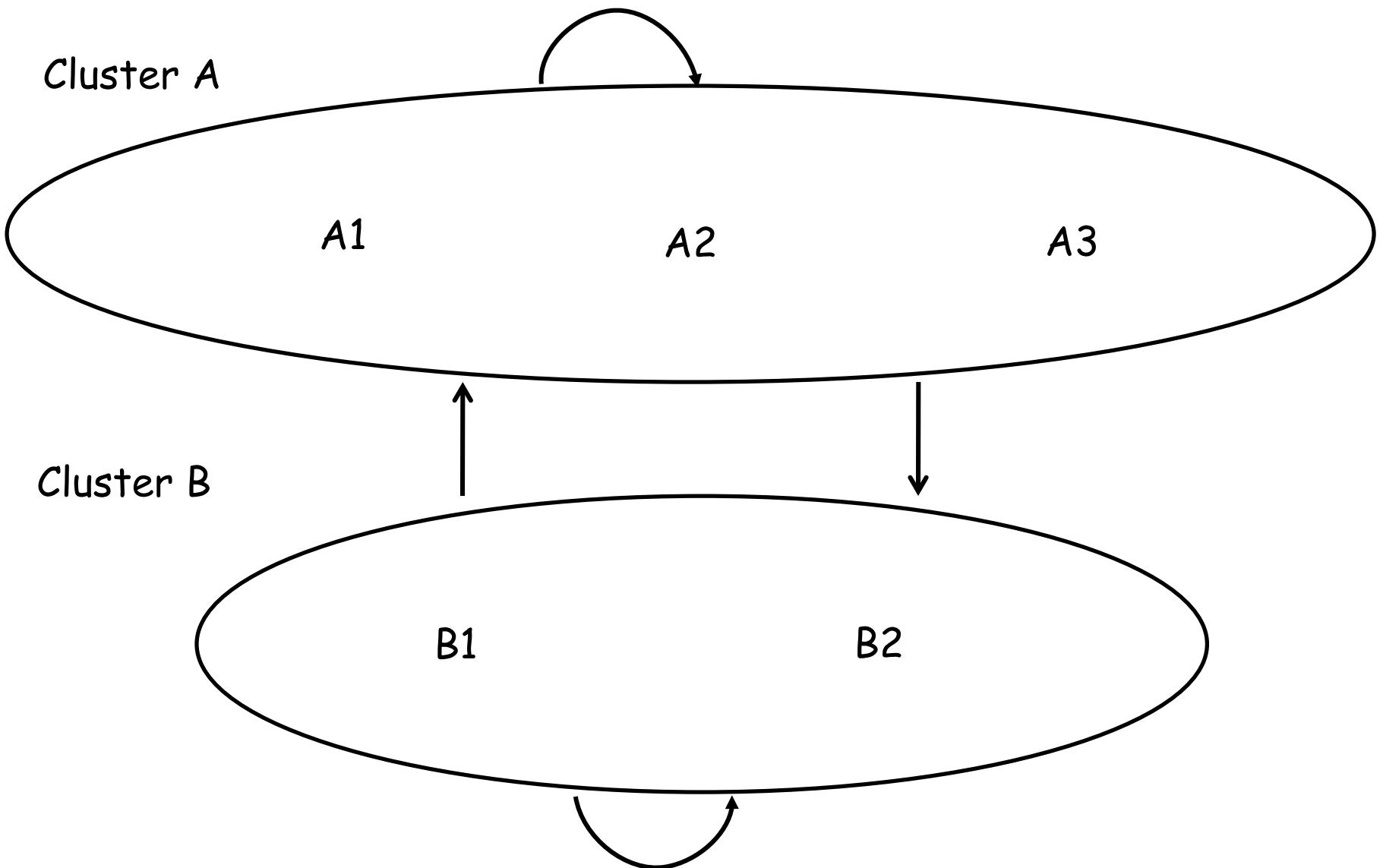
# Limit matrix

Limiting Supermatrix

The weighted supermatrix is then raised to a significantly large power in order to have the converged or stable values: All the columns of the matrix are identical

The values of this limit matrix are the desired priorities of the elements with respect to the goal

# An illustrative example



# An illustrative example

		A			B	
		A1	A2	A3	B1	B2
A	A1		x		x	x
	A2	x			x	x
	A3	x			x	
B	B1	x		x		x
	B2	x	x	x		

e.g. A2 affects A1

		A			B	
		A1	A2	A3	B1	B2
A	A1	0	1	0	0.6	0.75
	A2	0.8	0	0	0.2	0.25
	A3	0.2	0	0	0.2	0
B	B1	0.75	0	0.8	0	1
	B2	0.25	1	0.2	0	0

		A1	A2	A3	0.8
Cluster A →		A2	1	4	
		A3	0.25	1	

A3	B1	B2	0.8
B1	1	4	
B2	0.25	1	

		A1	B1	B2	0.75
Cluster B →		B1	1	3	
		B2	0.33	1	

B1	A1	A2	A3	0.6
A1	1	3	3	
A2	0.33	1	1	

A2	A1
A1	1

B2	A1	A2	0.75
A1	1	3	
A2	0.33	1	

# An illustrative example

## Two clusters are equally important

Supermatrix

		A			B	
		A1	A2	A3	B1	B2
A	A1	0	1	0	0.6	0.75
	A2	0.8	0	0	0.2	0.25
	A3	0.2	0	0	0.2	0
B	B1	0.75	0	0.8	0	1
	B2	0.25	1	0.2	0	0

Weighted Supermatrix

		A			B	
		A1	A2	A3	B1	B2
A	A1	0	0.5	0	0.6	0.375
	A2	0.4	0	0	0.2	0.125
	A3	0.1	0	0	0.2	0
B	B1	0.375	0	0.8	0	0.5
	B2	0.125	0.5	0.2	0	0

Limiting Supermatrix

		A			B	
		A1	A2	A3	B1	B2
A	A1	.3103	.3103	.3103	.3103	.3103
	A2	.1950	.1950	.1950	.1950	.1950
	A3	.0828	.0828	.0828	.0828	.0828
B	B1	.2590	.2590	.2590	.2590	.2590
	B2	.1529	.1529	.1529	.1529	.1529

# An illustrative example

## Two clusters are equally important

Limiting Supermatrix

		A			B	
		A1	A2	A3	B1	B2
A	A1	.3103	.3103	.3103	.3103	.3103
	A2	.1950	.1950	.1950	.1950	.1950
	A3	.0828	.0828	.0828	.0828	.0828
B	B1	.2590	.2590	.2590	.2590	.2590
	B2	.1529	.1529	.1529	.1529	.1529

A1	52.75%
A2	33.16%
A3	14.08%

B1	62.89%
B2	37.11%

# An illustrative example

## Two clusters are not equally important

Supermatrix

		A			B	
		A1	A2	A3	B1	B2
A	A1	0	1	0	0.6	0.75
	A2	0.8	0	0	0.2	0.25
	A3	0.2	0	0	0.2	0
B	B1	0.75	0	0.8	0	1
	B2	0.25	1	0.2	0	0

Cluster Comparison

A	A	B	
A	1	4	0.8
B	0.25	1	0.2
B	A	B	
A	1	3	0.75
B	0.33	1	0.25

Weighted Supermatrix

		A			B	
		A1	A2	A3	B1	B2
A	A1	0	0.8	0	0.6	0.56
	A2	0.64	0	0	0.2	0.19
	A3	0.16	0	0	0.2	0
B	B1	0.15	0	0.8	0	0.25
	B2	0.05	0.2	0.2	0	0

Limiting Supermatrix

		A			B	
		A1	A2	A3	B1	B2
A	A1	.3749	.3749	.3749	.3749	.3749
	A2	.2881	.2881	.2881	.2881	.2881
	A3	.0904	.0904	.0904	.0904	.0904
B	B1	.1522	.1522	.1522	.1522	.1522
	B2	.0944	.0944	.0944	.0944	.0944

# An illustrative example

## Two clusters are not equally important

Limiting Supermatrix

		A			B	
		A1	A2	A3	B1	B2
A	A1	.3749	.3749	.3749	.3749	.3749
	A2	.2881	.2881	.2881	.2881	.2881
	A3	.0904	.0904	.0904	.0904	.0904
B	B1	.1522	.1522	.1522	.1522	.1522
	B2	.0944	.0944	.0944	.0944	.0944

A1	49.76%
A2	38.24%
A3	12.00%

B1	61.71%
B2	38.29%

# Convergence check

Before asking pairwise comparison questions to DM

Assume influences of sub elements on parent are equal

Compute the limit matrix to check for convergence

Supermatrix

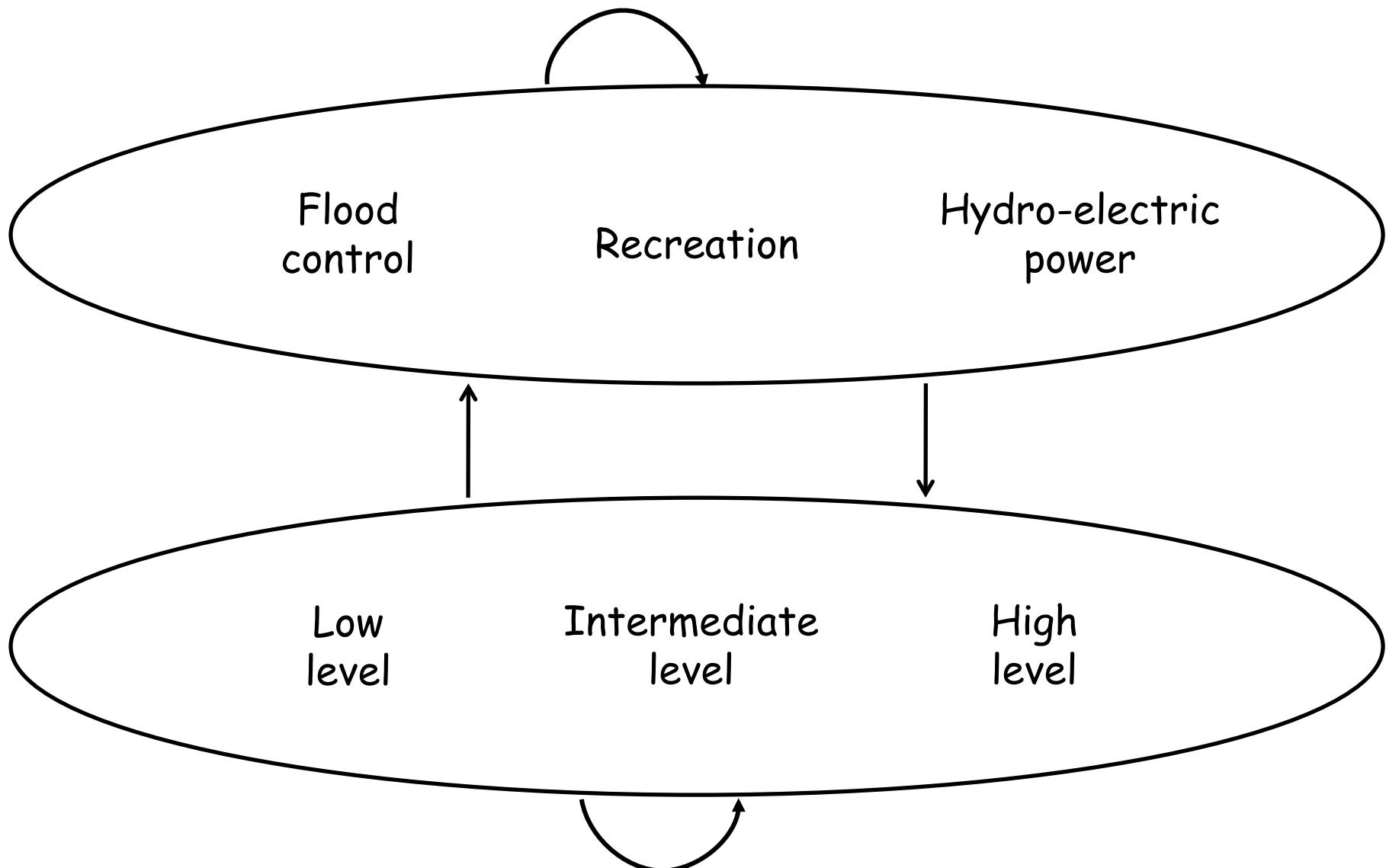
		A			B	
		A1	A2	A3	B1	B2
A	A1		x		x	x
	A2	x			x	x
	A3	x			x	
B	B1	x		x		x
	B2	x	x	x		

		A			B	
		A1	A2	A3	B1	B2
A	A1	0	1	0	0.33	0.5
	A2	0.5	0	0	0.33	0.5
	A3	0.5	0	0	0.33	0
B	B1	0.5	0	0.5	0	1
	B2	0.5	1	0.5	0	0

Limit matrix

		A			B	
		A1	A2	A3	B1	B2
A	A1	0.2264	0.2264	0.2264	0.2264	0.2264
	A2	0.1887	0.1887	0.1887	0.1887	0.1887
	A3	0.1342	0.1342	0.1342	0.1342	0.1342
B	B1	0.2327	0.2327	0.2327	0.2327	0.2327
	B2	0.2180	0.2180	0.2180	0.2180	0.2181

# Management of a Water Reservoir



## Which level is best for flood control?

	Low	Medium	High	Eigenvector
Low	1	5	7	.7093
Medium	1/5	1	4	.2141
High	1/7	1/4	1	.0766

CR =  
12%

## Which level is best for recreation?

	Low	Medium	High	Eigenvector
Low	1	1/7	1/5	.0738
Medium	7	1	3	.6434
High	5	1/3	1	.2828

CR =  
6%

## Which level is best for hydro-electric power?

	Low	Medium	High	Eigenvector
Low	1	1/5	1/9	.0612
Medium	5	1	1/5	.2157
High	9	5	1	.7231

CR =  
12%

At Low Level, which attribute is satisfied best?

	Flood control	Recreation	Hydro-electric power	Eigenvector
Flood control	1	3	5	.6333
Recreation	1/3	1	3	.2605
Hydro-electric power	1/5	1/3	1	.1062

CR =  
4%

At Intermediate Level, which attribute is satisfied best?

	Flood control	Recreation	Hydro-electric power	Eigenvector
Flood control	1	1/3	1	.2000
Recreation	3	1	3	.6000
Hydro-electric power	1	1/3	1	.2000

CR =  
0%

At High Level, which attribute is satisfied best?

	Flood control	Recreation	Hydro-electric power	Eigenvector
Flood control	1	1/5	1/9	.0623
Recreation	5	1	1/4	.2364
Hydro-electric power	9	4	1	.7013

CR =  
7%

Which level is best for **flood control**?

	Low	Medium	High	Eigenvector
Low	1	5	7	.7093
Medium	1/5	1	4	.2141
High	1/7	1/4	1	.0766

At **Low Level**, which attribute is satisfied best?

	Flood control	Recreation	Hydro-electric power	Eigenvector
Flood control	1	3	5	.6333
Recreation	1/3	1	3	.2605
Hydro-electric power	1/5	1/3	1	.1062

Which level is best for **recreation**?

	Low	Medium	High	Eigenvector
Low	1	1/7	1/5	.0738
Medium	7	1	3	.6434
High	5	1/3	1	.2828

At **Intermediate Level**, which attribute is satisfied best?

	Flood control	Recreation	Hydro-electric power	Eigenvector
Flood control	1	1/3	1	.2000
Recreation	3	1	3	.6000
Hydro-electric power	1	1/3	1	.2000

Which level is best for **hydro-electric power**?

	Low	Medium	High	Eigenvector
Low	1	1/5	1/9	.0612
Medium	5	1	1/5	.2157
High	9	5	1	.7231

At **High Level**, which attribute is satisfied best?

	Flood control	Recreation	Hydro-electric power	Eigenvector
Flood control	1	1/5	1/9	.0623
Recreation	5	1	1/4	.2364
Hydro-electric power	9	4	1	.7013

Eigenvalues are placed to columns

*Supermatrix*

	FC	R	HEP	L	M	H
Flood control	1	0	0	.6333	.2000	.0623
Recreation	0	1	0	.2605	.6000	.2364
Hyd-elec.power	0	0	1	.1062	.2000	.7013
Low	.7093	.0738	.0612	1	0	0
Medium	.2141	.6434	.2157	0	1	0
High	.0766	.2828	.7231	0	0	1

*Limit Supermatrix*

	FC	R	HEP	L	M	H
Flood control	.1206	.1206	.1206	.1206	.1206	.1206
Recreation	.1895	.1895	.1895	.1895	.1895	.1895
Hyd-elec.power	.1899	.1899	.1899	.1899	.1899	.1899
Low	.1111	.1111	.1111	.1111	.1111	.1111
Medium	.1887	.1887	.1887	.1887	.1887	.1887
High	.2001	.2001	.2001	.2001	.2001	.2001

*Weighted Supermatrix*

	FC	R	HEP	L	M	H
Flood control	.5000	0	0	.3167	.1000	.0312
Recreation	0	.5000	0	.1303	.3000	.1182
Hyd-elec.power	0	0	.5000	.0531	.1000	.3507
Low	.3547	.0369	.0306	.5000	0	0
Medium	.1071	.3217	.1079	0	.5000	0
High	.0383	.1414	.3616	0	0	.5000

Columns are normalized (all clusters are *equally important*)

Raised to a high power (e.g. 64<sup>th</sup>)

Each cluster is normalized

Priorities

Power gen	37.98%
Recreation	37.90%
Flood control	24.12%
High level	40.03%
Int. level	37.74%
Low level	22.23%

# Warehouse Management

I. Stok politikaları
1. İthaf edilmiş
2. Rassal
3. Sınıf-bazlı
4. Korelasyonlu

H. Sipariş toplama politikaları
1. Tek sipariş toplama
2. Kitle toplama
3. Alan toplama

G. Toplama Sistemleri
1. Manuel
2. Yarı-otomatik
3. Otomatik

A. Stok bilgileri
1. Ürün çeşitliliği
2. Stok seviyeleri
3. Mal kabul karakteri (tedarik süresi, miktarı)

B. Birim özellikler
1. Boyut
2. Ağırlık
3. Diğer özellikler (hassaslık,güvenlik, asimetri vb.)

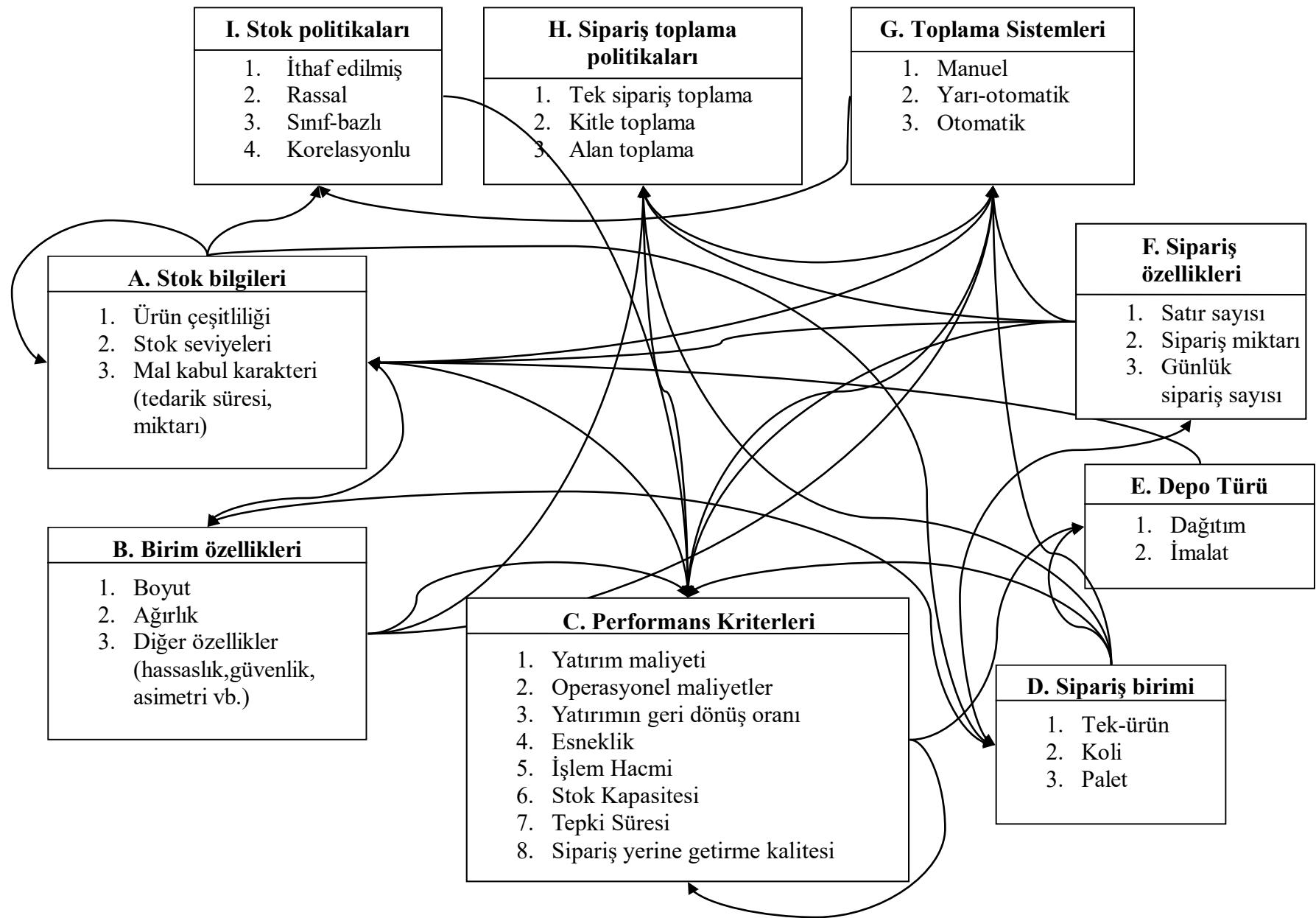
C. Performans Kriterleri
1. Yatırım maliyeti
2. Operasyonel maliyetler
3. Yatırımin geri dönüş oranı
4. Esneklik
5. İşlem Hacmi
6. Stok Kapasitesi
7. Tepki Süresi
8. Sipariş yerine getirme kalitesi

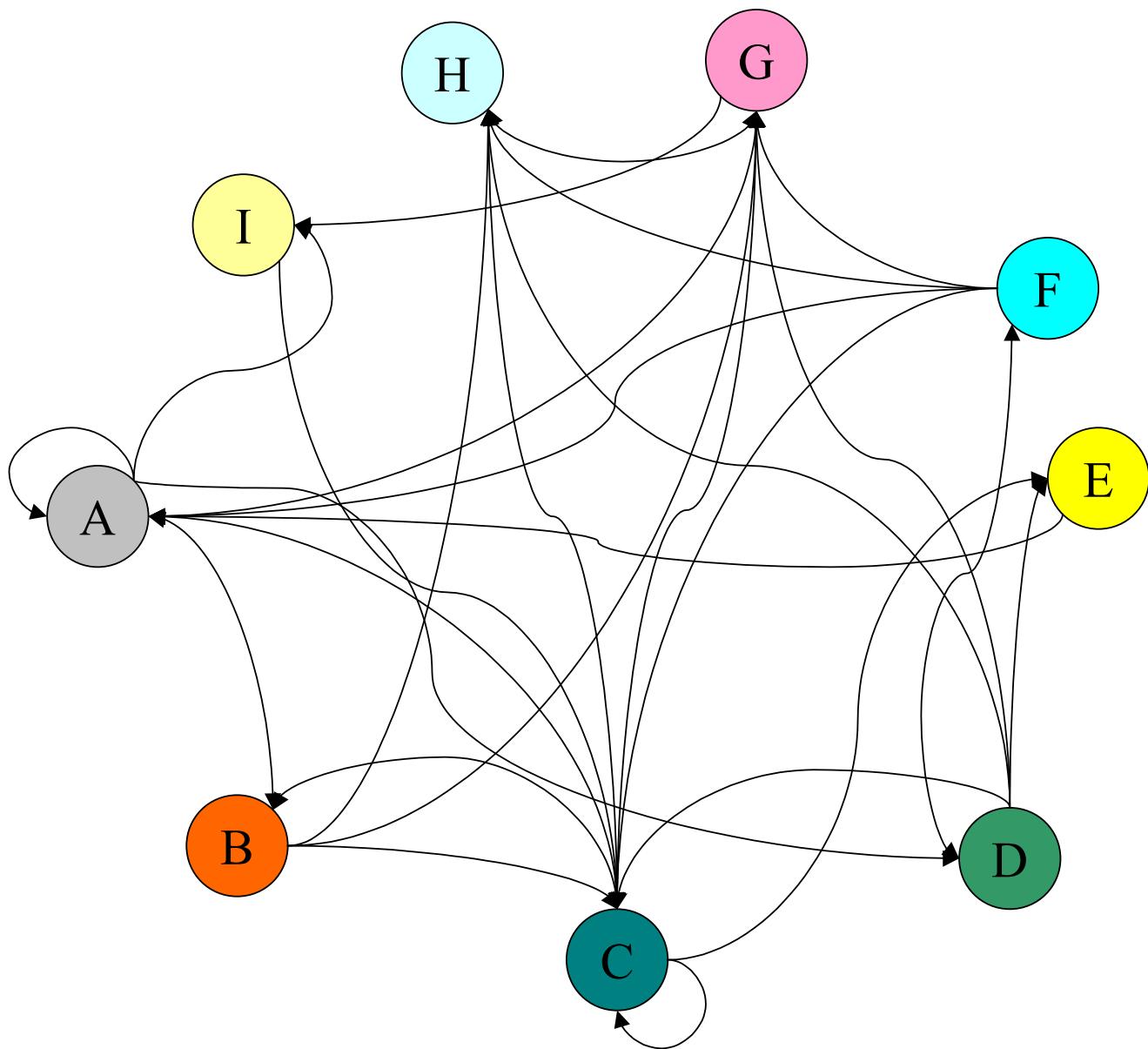
F. Sipariş özellikler
1. Satır sayısı
2. Sipariş miktarı
3. Günlük sipariş sayısı

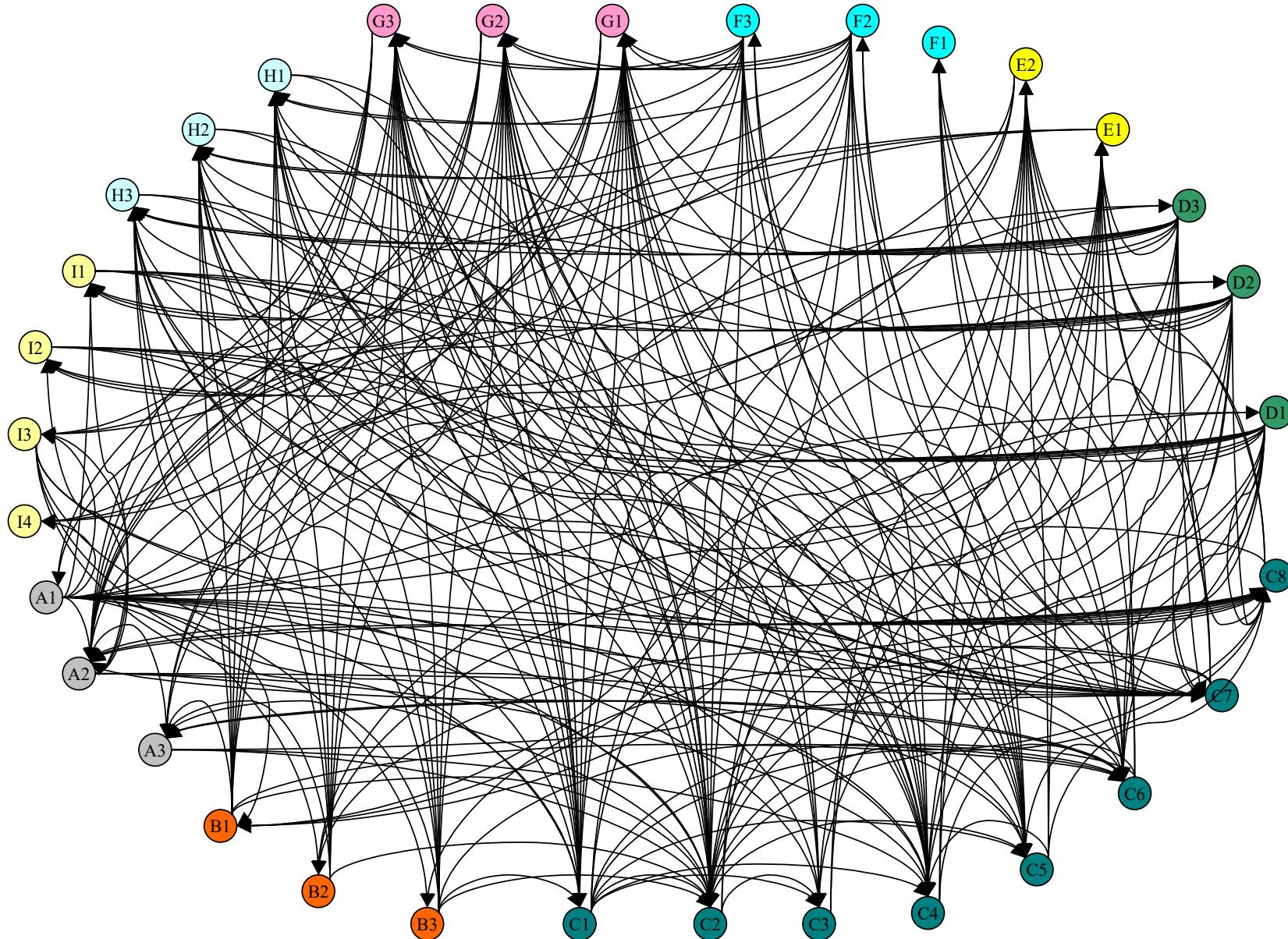
E. Depo Türü
1. Dağıtım
2. İmalat

D. Sipariş birimi
1. Tek-ürün
2. Koli
3. Palet

	A			B			C								D			E			F			G			H			I	
	1	2	3	1	2	3	1	2	3	4	5	6	7	8	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	4	
A	1			+			+	+	+	+	+	+	+	+	+	+	+	+	+				+	+	+		+	+	+		
	2				+			+	+	+	+	+	+	+									+	+	+		+	+	+		
	3			+						+	+	+	+	+																	
B	1				+					+					+	+	+							+	+	+	+	+	+	+	
	2				+					+														+	+	+	+	+	+	+	
	3			+						+	+	+	+	+										+	+	+	+	+	+	+	
C	1			+						+	+	+	+	+	+								+	+			+	+	+		
	2									+	+	+	+	+	+								+	+			+	+			
	3			+																				+	+			+	+		
	4										+	+	+	+	+								+	+			+	+	+		
	5			+	+					+	+	+	+	+	+								+	+			+	+	+		
	6			+	+					+	+	+	+	+	+								+	+			+	+	+		
	7									+	+	+	+	+	+								+	+			+	+	+		
	8									+	+	+	+	+	+								+	+			+	+	+		
D	1				+	+	+			+		+	+	+	+								+	+	+	+	+	+	+		
	2				+	+	+			+		+	+	+	+								+	+	+	+	+	+	+		
	3			+	+	+	+			+		+	+	+	+								+	+	+	+	+	+	+		
E	1	+	+	+																											
	2	+	+	+																											
F	1									+	+	+	+	+	+								+	+	+	+	+	+	+		
	2									+	+	+	+	+	+								+	+	+	+	+	+	+		
	3			+						+	+	+	+	+	+								+	+	+	+	+	+	+		
G	1		+							+	+	+	+	+	+												+	+	+		
	2		+							+	+	+	+	+	+												+	+	+		
	3		+							+	+	+	+	+	+												+	+	+		
H	1									+	+	+	+	+	+								+	+	+						
	2									+	+	+	+	+	+								+	+	+						
	3									+	+	+	+	+	+								+	+	+						
I	1									+	+	+	+	+	+																
	2									+	+	+	+	+	+																
	3									+	+	+	+	+	+																
	4									+	+	+	+	+	+																







# Supermatrix

	A1	A2	A3	B1	B2	B3	C1	C2	C3	C4	C5	C6	C7	C8
A1	0.0000	0.7674	0.0000	1.0000	1.0000	1.0000	0.5902	0.4639	0.6961	0.6364	0.6015	0.3439	0.0000	1.0000
A2	0.0000	0.0000	1.0000	0.0000	0.0000	0.0000	0.4098	0.4103	0.3040	0.1493	0.2585	0.5182	0.5902	0.0000
A3	0.0000	0.2326	0.0000	0.0000	0.0000	0.0000	0.0000	0.1259	0.0000	0.2143	0.1400	0.1380	0.4098	0.0000
B1	0.0000	0.0000	0.1981	0.0000	0.0000	0.0000	0.0000	0.3652	0.0000	0.0000	0.0000	0.7500	0.0000	0.0000
B2	0.0000	0.0000	0.1442	0.0000	0.0000	0.0000	0.0000	0.1521	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
B3	0.0000	0.0000	0.6577	0.0000	0.0000	0.0000	1.0000	0.4827	0.0000	0.0000	0.0000	0.2500	0.0000	0.0000
C1	0.0000	0.3724	0.0000	0.0000	0.0000	0.0000	0.0000	0.2680	0.1033	0.3635	0.3078	0.6454	0.0000	0.3584
C2	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.2807	0.0000	0.2132	0.0000	0.0000	0.1023
C3	0.0000	0.3105	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
C4	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.3546	0.3118	0.0000
C5	0.0000	0.1204	0.6753	0.0000	0.0000	0.0000	0.0000	0.1787	0.0810	0.1970	0.0000	0.0000	0.1614	0.2121
C6	0.0000	0.1968	0.3247	0.0000	0.0000	0.0000	0.0000	0.1819	0.0000	0.0000	0.1735	0.0000	0.0000	0.0000
C7	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.2269	0.2504	0.4395	0.3056	0.0000	0.0000	0.3272
C8	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.1446	0.2847	0.0000	0.0000	0.0000	0.5268	0.0000
D1	0.0000	0.0000	0.0000	0.3691	0.2702	0.6147	0.0000	0.0920	0.0000	0.4300	0.0000	0.2215	0.4846	0.3469
D2	0.0000	0.0000	0.0000	0.3321	0.3291	0.2536	0.0000	0.2333	0.0000	0.3340	0.0000	0.3190	0.3207	0.3590
D3	0.0000	0.0000	1.0000	0.2988	0.4007	0.1317	0.0000	0.6747	0.0000	0.2360	0.0000	0.4595	0.1947	0.2941
E1	0.8062	0.4651	0.6564	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
E2	0.1938	0.5349	0.3436	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
F1	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.5939	0.0000	0.5407	0.5612	0.0000	0.6007	0.5969
F2	0.0000	0.2364	1.0000	0.0000	0.0000	0.0000	0.4386	0.1567	0.0000	0.1967	0.1633	0.6753	0.1117	0.1233
F3	0.0000	0.7636	0.0000	0.0000	0.0000	0.0000	0.5614	0.2494	0.0000	0.2626	0.2755	0.3247	0.2876	0.2798
G1	0.0000	0.5418	0.0000	0.0000	0.0000	0.0000	0.3968	0.4072	0.4057	0.6608	0.0951	0.0000	0.1180	0.0800
G2	0.0000	0.2963	0.0000	0.0000	0.0000	0.0000	0.3160	0.3074	0.3199	0.2345	0.2497	0.0000	0.2783	0.2419
G3	0.0000	0.1620	0.0000	0.0000	0.0000	0.0000	0.2872	0.2854	0.2744	0.1047	0.6552	0.0000	0.6037	0.6780
H1	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.4155	0.3889	0.0000	0.4660	0.1829	0.0000	0.3649	0.5251
H2	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.2194	0.2022	0.0000	0.1920	0.4363	0.0000	0.1640	0.1631
H3	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.3651	0.4089	0.0000	0.3421	0.3808	0.0000	0.4711	0.3118
I1	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.3198	0.2486	0.0000	0.1876	0.0000	0.3438	0.2604	0.0000
I2	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.1047	0.2153	0.0000	0.4811	0.0000	0.0974	0.1097	0.0000
I3	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.2542	0.2949	0.0000	0.2255	0.0000	0.2070	0.4432	0.0000
I4	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.3213	0.2412	0.0000	0.1057	0.0000	0.3518	0.1867	0.0000

# Supermatrix

# Supermatrix

	H3	I1	I2	I3	I4
A1	0.0000	0.2591	0.0000	0.7807	1.0000
A2	0.0000	0.7409	1.0000	0.2193	0.0000
A3	0.0000	0.0000	0.0000	0.0000	0.0000
B1	0.3333	0.0000	0.0000	0.0000	0.0000
B2	0.3333	0.0000	0.0000	0.0000	0.0000
B3	0.3333	0.0000	0.0000	0.0000	0.0000
C1	0.0000	0.0000	0.0000	0.0000	0.0000
C2	0.0000	0.0000	0.0000	0.0000	0.0000
C3	0.0000	0.0000	0.0000	0.0000	0.0000
C4	0.1778	0.0000	0.0000	0.0000	0.0000
C5	0.2662	0.0000	0.0000	0.0000	0.0000
C6	0.0000	0.0000	0.0000	0.0000	0.0000
C7	0.3183	0.0000	0.0000	0.0000	0.0000
C8	0.2378	0.0000	0.0000	0.0000	0.0000
D1	0.5388	0.0000	0.0000	0.0000	0.0000
D2	0.2314	0.0000	0.0000	0.0000	0.0000
D3	0.2298	0.0000	0.0000	0.0000	0.0000
E1	0.0000	0.0000	0.0000	0.0000	0.0000
E2	0.0000	0.0000	0.0000	0.0000	0.0000
F1	0.4733	0.0000	0.0000	0.0000	0.0000
F2	0.1227	0.0000	0.0000	0.0000	0.0000
F3	0.4040	0.0000	0.0000	0.0000	0.0000
G1	0.3333	0.3333	0.3333	0.3333	0.3333
G2	0.3333	0.3333	0.3333	0.3333	0.3333
G3	0.3333	0.3333	0.3333	0.3333	0.3333
H1	0.0000	0.0000	0.0000	0.0000	0.0000
H2	0.0000	0.0000	0.0000	0.0000	0.0000
H3	0.0000	0.0000	0.0000	0.0000	0.0000
I1	0.0000	0.0000	0.0000	0.0000	0.0000
I2	0.0000	0.0000	0.0000	0.0000	0.0000
I3	0.0000	0.0000	0.0000	0.0000	0.0000
I4	0.0000	0.0000	0.0000	0.0000	0.0000

# Weighted Supermatrix

	A1	A2	A3	B1	B2	B3	C1	C2	C3	C4	C5	C6	C7	C8
A1	0.0000	0.1535	0.0000	0.5000	0.5000	0.5000	0.0984	0.0580	0.2320	0.0909	0.1203	0.0573	0.0000	0.1667
A2	0.0000	0.0000	0.1667	0.0000	0.0000	0.0000	0.0683	0.0513	0.1013	0.0213	0.0517	0.0864	0.0843	0.0000
A3	0.0000	0.0465	0.0000	0.0000	0.0000	0.0000	0.0000	0.0157	0.0000	0.0306	0.0280	0.0230	0.0586	0.0000
B1	0.0000	0.0000	0.0330	0.0000	0.0000	0.0000	0.0000	0.0457	0.0000	0.0000	0.0000	0.1250	0.0000	0.0000
B2	0.0000	0.0000	0.0240	0.0000	0.0000	0.0000	0.0000	0.0190	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
B3	0.0000	0.0000	0.1096	0.0000	0.0000	0.0000	0.1667	0.0603	0.0000	0.0000	0.0000	0.0417	0.0000	0.0000
C1	0.0000	0.0745	0.0000	0.0000	0.0000	0.0000	0.0000	0.0335	0.0344	0.0519	0.0616	0.1076	0.0000	0.0597
C2	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0936	0.0000	0.0426	0.0000	0.0000	0.0171
C3	0.0000	0.0621	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
C4	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0591	0.0445	0.0000
C5	0.0000	0.0241	0.1126	0.0000	0.0000	0.0000	0.0000	0.0223	0.0270	0.0281	0.0000	0.0000	0.0231	0.0354
C6	0.0000	0.0394	0.0541	0.0000	0.0000	0.0000	0.0000	0.0227	0.0000	0.0000	0.0347	0.0000	0.0000	0.0000
C7	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0284	0.0835	0.0628	0.0611	0.0000	0.0000	0.0545
C8	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0181	0.0949	0.0000	0.0000	0.0753	0.0000	0.0000
D1	0.0000	0.0000	0.0000	0.1846	0.1351	0.3074	0.0000	0.0115	0.0000	0.0614	0.0000	0.0369	0.0692	0.0578
D2	0.0000	0.0000	0.0000	0.1661	0.1645	0.1268	0.0000	0.0292	0.0000	0.0477	0.0000	0.0532	0.0458	0.0598
D3	0.0000	0.0000	0.1667	0.1494	0.2004	0.0658	0.0000	0.0843	0.0000	0.0337	0.0000	0.0766	0.0278	0.0490
E1	0.8062	0.0930	0.1094	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
E2	0.1938	0.1070	0.0573	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
F1	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0742	0.0000	0.0772	0.1122	0.0000	0.0858	0.0995
F2	0.0000	0.0473	0.1667	0.0000	0.0000	0.0000	0.0731	0.0196	0.0000	0.0281	0.0327	0.1126	0.0160	0.0206
F3	0.0000	0.1527	0.0000	0.0000	0.0000	0.0000	0.0936	0.0312	0.0000	0.0375	0.0551	0.0541	0.0411	0.0466
G1	0.0000	0.1084	0.0000	0.0000	0.0000	0.0000	0.0661	0.0509	0.1352	0.0944	0.0190	0.0000	0.0169	0.0133
G2	0.0000	0.0593	0.0000	0.0000	0.0000	0.0000	0.0527	0.0384	0.1066	0.0335	0.0499	0.0000	0.0398	0.0403
G3	0.0000	0.0324	0.0000	0.0000	0.0000	0.0000	0.0479	0.0357	0.0915	0.0150	0.1310	0.0000	0.0862	0.1130
H1	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0693	0.0486	0.0000	0.0666	0.0366	0.0000	0.0521	0.0875
H2	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0366	0.0253	0.0000	0.0274	0.0873	0.0000	0.0234	0.0272
H3	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0609	0.0511	0.0000	0.0489	0.0762	0.0000	0.0673	0.0520
I1	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0533	0.0311	0.0000	0.0268	0.0000	0.0573	0.0372	0.0000
I2	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0175	0.0269	0.0000	0.0687	0.0000	0.0162	0.0157	0.0000
I3	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0424	0.0369	0.0000	0.0322	0.0000	0.0345	0.0633	0.0000
I4	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0536	0.0302	0.0000	0.0151	0.0000	0.0586	0.0267	0.0000

# Limit Supermatrix

# Limit normalization

	Limit values	Normalized values
A1	.1413	.8632
A2	.0165	.1008
A3	.0059	.0360
B1	.0754	.8491
B2	.0048	.0541
B3	.0086	.0968
C1	.0159	.0810
C2	.0099	.0535
C3	.0099	.0535
C4	.0197	.1064
C5	.0192	.1037
C6	.0082	.0443
C7	.0626	.3380
C8	.0407	.2198
D1	.0950	.4666
D2	.0585	.2873
D3	.0501	.2461

	Limit values	Normalized values
E1	.1161	.7974
E2	.0295	.1449
F1	.0212	.1852
F2	.0777	.6786
F3	.0156	.1362
G1	.0135	.2010
G2	.0140	.2923
G3	.0204	.4259
H1	.0128	.3743
H2	.0079	.2310
H3	.0135	.3947
I1	.0044	.2604
I2	.0030	.1775
I3	.0059	.3491
I4	.0036	.2130

# Priorities

A) Stok Bilgileri	Öncelik
A1) Ürün çeşitliliği	86.32%
A2) Stok seviyeleri	10.08%
A3) Mal kabul karakteri	3.60%
B) Birim Özellikleri	Öncelik
B1) Boyut	84.91%
B3) Diğer özellikler	9.68%
B2) Ağırlık	5.41%
C) Performans Kriterleri	Öncelik
C7) Tepki süresi	33.80%
C8) Sipariş yerine getirme kalitesi	21.98%
C4) Esneklik	10.64%
C5) İşlem hacmi	10.37%
C1) Yatırım maliyeti	8.10%
C2) Operasyonel maliyetler	5.35%
C3) Yatırımin geri dönüş oranı	5.35%
C6) Stok kapasitesi	4.43%

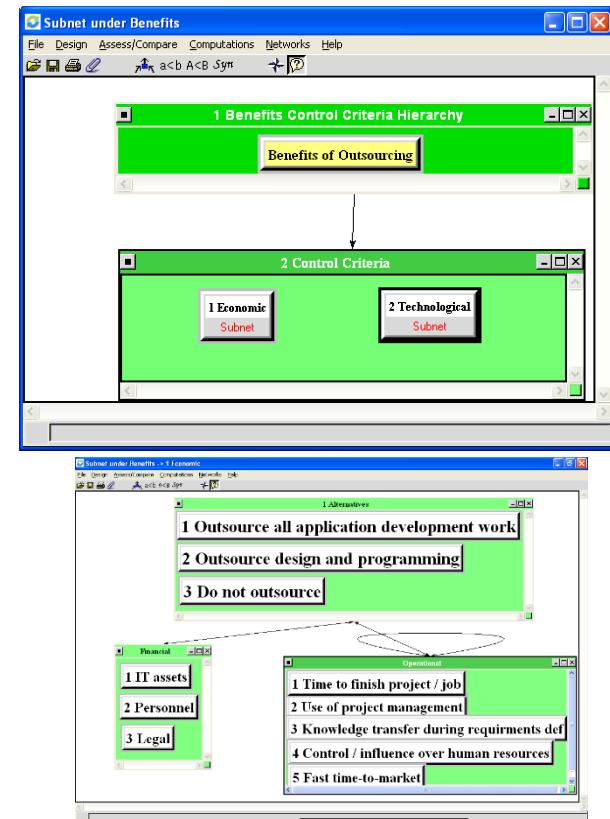
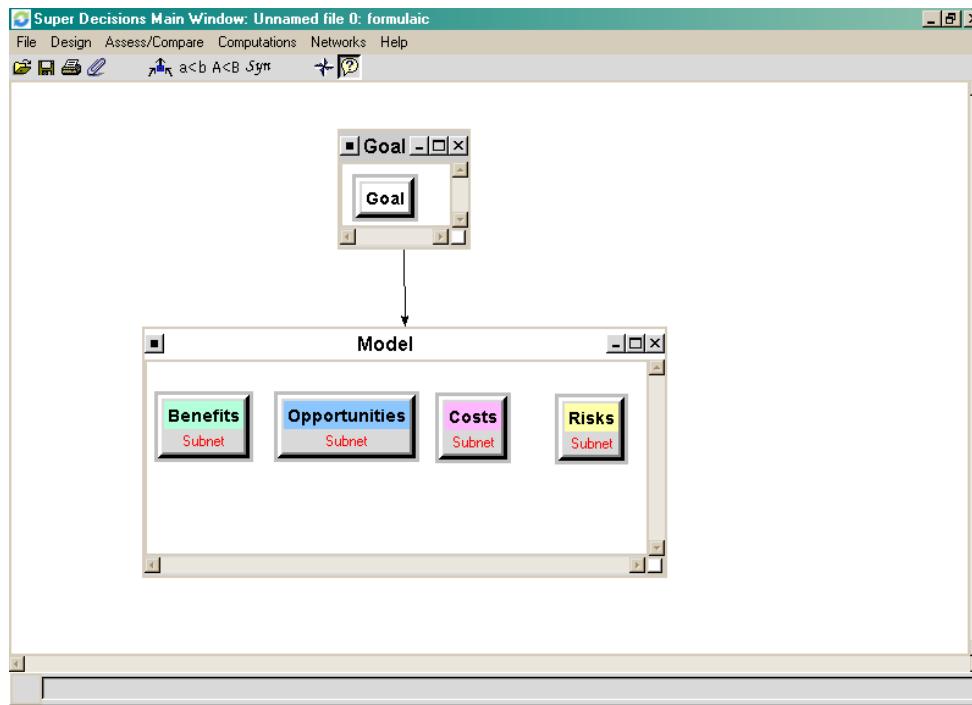
D) Sipariş Birimi	Öncelik
D1) Tek-ürün	46.66%
D2) Koli	28.73%
D3) Palet	24.61%
E) Depo türü	Öncelik
E1) Dağıtım	79.74%
E2) İmalat	14.49%
F) Sipariş Özellikleri	Öncelik
F2) Sipariş miktarı	67.86%
F1) Satır sayısı	18.52%
F3) Günlük sipariş sayısı	13.62%



I) Stok politikaları	Öncelik
I3) Sınıf-bazlı	34.91%
I1) İthaf edilmiş	26.04%
I4) Korelasyonlu	21.30%
I2) Rassal	17.75%

# Benefit Opportunity Cost Risk

- a top level network containing the BOCR nodes (the merits)
- control criteria hierarchy subnet (attached to each node)
- decision subnets (attached to selected control criterion)

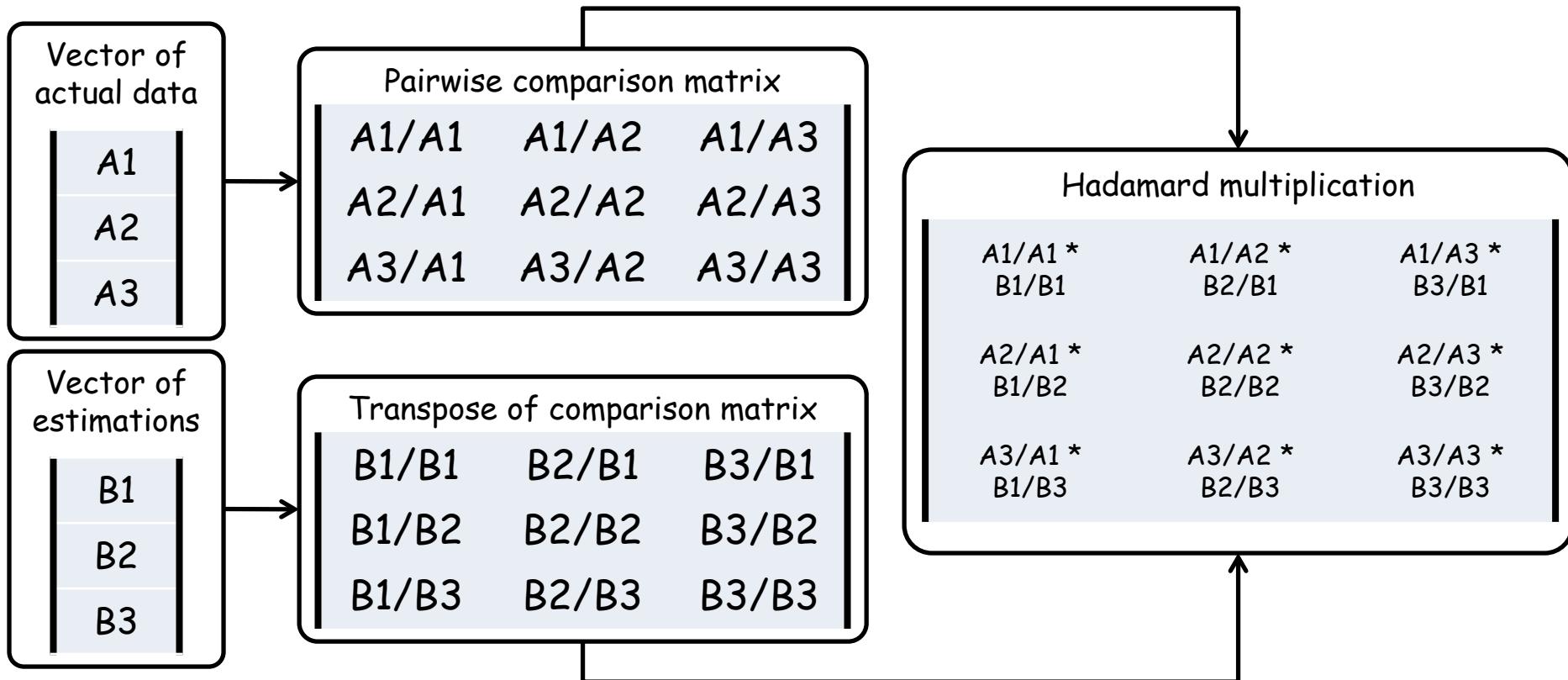


# Saaty Compatibility Index (SCI)

SCI

is used to find how close the estimations revealed using ANP model are to actual data (e.g. market shares)

# SCI Calculation



$$SCI = \frac{\text{Sum of Hadamard multiplications}}{\text{number of entries}}$$

# Softwares

**Super Decisions**  
www.superdecisions.com

The screenshot shows the Super Decisions software interface. The top navigation bar includes links for Main Page, Download, Features, and Contact. The main content area is titled "Super Decisions Software for Decision-Making". It describes the software as implementing the Analytic Network Process developed by Dr. Thomas Saaty. Below this, a section titled "Getting The Software" provides instructions: "There are a few simple steps to go through to get the *Super Decisions* software." It lists three steps: "Register if you haven't already.", "Go to the Download Page", and "That's it.". A "Screen Shots" section shows a screenshot of the software running with a fairly famous burger.

**Expert Choice**  
www.expertchoice.com

The screenshot shows the Expert Choice software interface. The top navigation bar includes links for about us, partners, news & events, customer service, and contact us. The main content area is titled "Introducing Companion Core™". It features a banner with a woman using a laptop and text: "Take your team from an idea to a decision in 3 minutes. That's all it takes with our web-based decision making system. It's the best way to manage and complete your important business decisions. More...". Below this, a section titled "Join the leader in collaborative decision-making software." discusses the complexity of decisions and the benefits of using their software. A "news and events" section lists recent news items like "Rich Dougherty Discusses IT Portfolio Selection on Federal News Radio" and "Going for Gold with Selection Process of the 2016 Rio Olympics".

**Decision Lens**  
www.decisionlens.com

The screenshot shows the Decision Lens software interface. The top navigation bar includes links for Products, Industries, Resources, Company, News & Events, and Contact Us. The main content area is titled "Decision Lens Web™". It features a banner with a woman using a laptop and text: "Better decisions for better performance". Below this, a section titled "Collaborative decision making" describes the software as "interactive, group-enabled software helps decision makers move forward with confidence. Learn how...". It highlights "COMMERCIAL expertise" and "GOVERNMENT expertise". A "News & Features" section lists recent news items like "Spire AeroSystems Selects Decision Lens for Business Planning and Budgeting, Trade Studies, and Vendor Selection", "The Navy's Technology Enterprise Teams with Decision Lens", "U.S. Nuclear Regulatory Commission Partnership with Decision Lens", and "USDA Teams with Decision Lens to Prioritize Funding and Selection of Rural Development Programs".